How to Implement ITIL® (ITILHTI)

ID ITILHTI **Prix** 1 225,– € (Hors Taxe) **Durée** 2 jours

Pré-requis

To participate in the training, you need to have completed ITIL 4 Foundation certification.

Contenu

Master the successful implementation of ITIL® at your customers! A successfully completed certification in How to Implement is one of the prerequisites for recognition as an ITIL ATV.

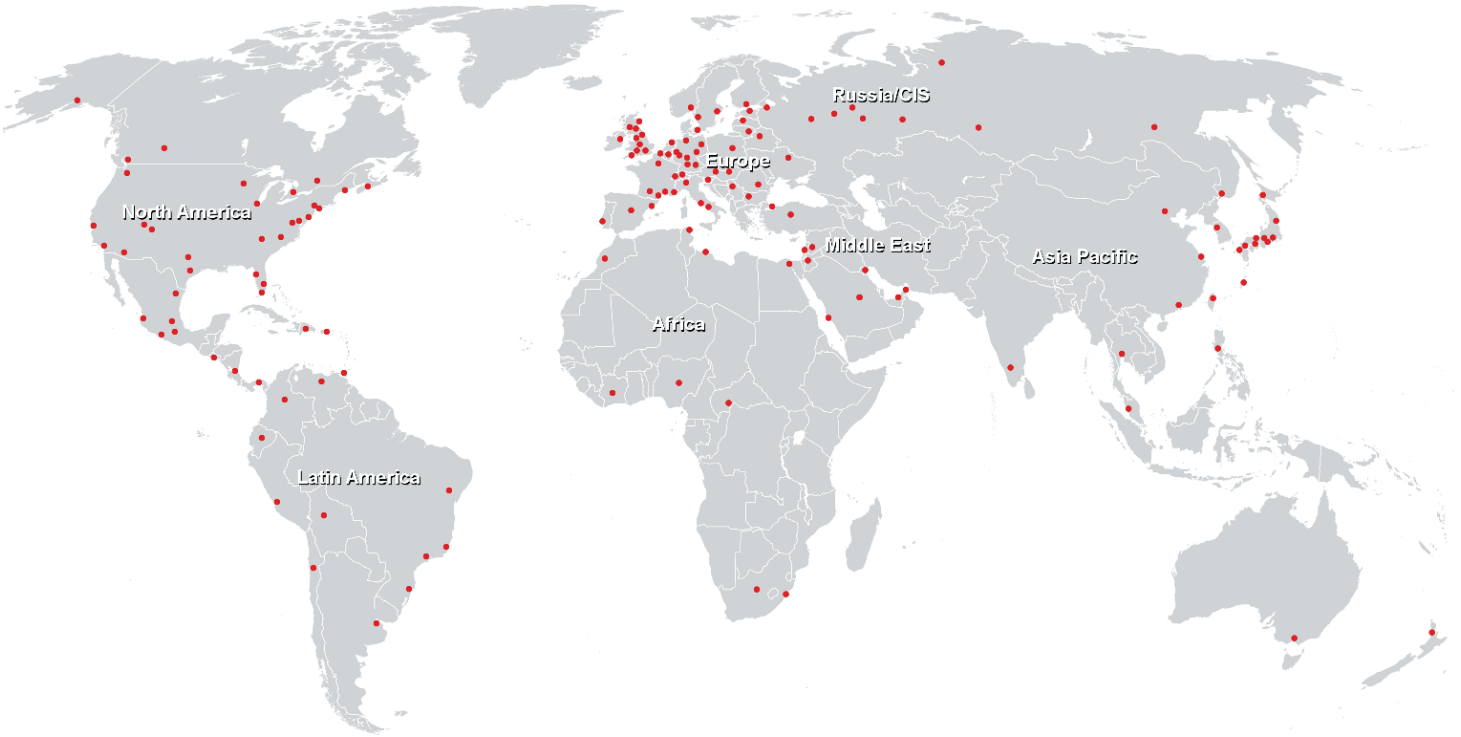
In this sparkling intensive course you will learn the procedure for the introduction of Service Management with ITIL 4. You will receive a clear and comprehensible overview and structure of which components are necessary for a successful implementation of ITIL at your customers. You will internalize the optimal process model as well as methods and principles to manage and implement the change. All components and interrelationships are described clearly and comprehensibly. This means that you are not only optimally prepared for the official exam, but also receive many valuable tips and recommendations for practical implementation in your company.

You will experience the training with certified ITIL trainers who have also been successfully implementing service management in consulting for many years. The basis for the How to Implement ITIL 4 training is of course our pioneering Workbook Principle® - with fun, structure and completely without PowerPoint.

Because this ITIL How to Implement training is accredited by the Official Accreditor of ITIL (PeopleCert), you will then complete your official ITIL certification online at a date of your choosing.

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Centres de formation dans le monde entier





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