Certified Agile Service Manager 2.0 (CASM2)

ID CASM2 **Prix** 1 295,– € (Hors Taxe) **Durée** 2 jours

Pré-requis

You do not need any previous knowledge to participate in the training. However, basic knowledge in the areas of service management and ITIL® is recommended.

This training is not a substitute for service management training according to ITIL, but focuses on the application of agile principles and methods for process design and process improvement.

If you are already Scrum-certified, the training will provide you with new impulses for service management, but will not offer any methodological in-depth training.

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Centres de formation dans le monde entier

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