

## OpenText™ Cloud Management Business Administration(3-7901)

ID 3-7901 Prix sur demande Durée 4 jours

### Pré-requis

Familiarity with Windows, a Windows-based word processing package, and a Web browser

### Objectifs

On completion of this course, participants should be able to:

- Explore the features and capabilities of Cloud Management.
- Explain the architecture of Cloud Management.
- Use DND capabilities.
- Describe the roles and responsibilities in Cloud Management.
- Create and manage the providers and resource pool concepts.
- Manage Content Management.
- Publish service design.
- Manage service catalog and deployment operations.
- Customize the Service Portal UI.
- Create aggregated service offerings, request the service offerings, and manage service requests.
- View CI Topology and closed-loop control process.
- Create and view reports and dashboards.
- Explore basic troubleshooting.

### Contenu

In this course, you will be introduced to OpenText™ Cloud Management, including its key concepts, architecture, features, and functionalities. The course focuses on core cloud management functionalities, including creating providers, designing services, publishing offerings, and efficiently managing cloud resources.

By the end of the course, you will be equipped with the knowledge and skills needed to effectively manage cloud environments, perform administrative tasks, and develop service offerings within Cloud Management. You will also be able to view CI Topology, implement closed-loop control processes, and troubleshoot basic cloud issues.

### Highlights:

- Explore key concepts, features, and architecture of Cloud Management.
- Use the Design and Deploy (DND) functionality to design services.
- Create and manage providers, service designs, and service offerings.
- Complete administrative and basic development tasks in Cloud Management.
- Publish and manage service designs and offerings.
- Practice skills through lab exercises and instructor-led demonstrations.
- Identify new features and enhancements in the latest version.

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