AI Operations Management Reporting and Dashboards (3-6357)

ID 3-6357 **Prix** sur demande **Durée** 2 jours

A qui s'adresse cette formation

IT Tools engineers, Operations staff, Operations managers, Availability engineers, System administrators, Network administrators

Pré-requis

To be successful in this course, you should have the following prerequisites or knowledge:

- IT operations principles and practices.
- Basic Systems and network administration.
- Basic Network, system, and application monitoring principles and practices.

Objectifs

On completion of this course, participants should be able to:

- Explain about OPTIC DL and OMT Platform.
- Navigate the OPTIC Operations Cloud User Interface to access Flex Reports.
- Use the AI Operations Management data source based on OOTB Flex Reports.
- Create and populate custom Flex Reports with system infrastructure, configuration, and performance data from OPTIC DL.
- Use the Stakeholder Dashboard to effectively identify and represent different types of data.
- Navigate the Stakeholder Dashboard user interface.
- Create and use Stakeholder Dashboards to cater to the needs of specific users.
- Integrate OpenText AI Operation Management Data Sources with the Stakeholder Dashboard.
- Explore OpenText data source-based OOTB reports.
- Integrate Data Collectors with the Stakeholder Dashboard.
- Manage Stakeholder Dashboard user access and permissions.
- Describe about Stakeholder Dashboard Administration.

Contenu

Chapter 1: Course Overview

- Identify the contents and objectives of the course.
- Define the class schedule and class logistics.
- Identify the related courses.
- Discuss the lab environment details.

Chapter 2: Stakeholder Dashboard Overview

- Describe the types of data that can be presented in the Stakeholder Dashboard.
- Describe the data sources that can provide data to the Stakeholder Dashboard.
- Navigate the Stakeholder Dashboard user interface.
- Install Tools and Samples.
- Import Visio stencil into MS Visio.
- Describe the Stakeholder Dashboard widgets.
- Use Microsoft Visio to create the Visio dashboards and SVG files.
- Upload SVG files in the Stakeholder Dashboard.
- Explain about Widget properties.
- Describe the Dashboard Creation Process.
- Develop Custom Widget.

Chapter 3: Integrating AI Operations Management Data Sources to Stakeholder Dashboards

- Import data from OBM to the Stakeholder Dashboard.
- Connect OBM and Stakeholder Dashboard servers.
- Forward performance and event data to Stakeholder Dashboard from OBM.
- Link data channels to Stakeholder Dashboard widgets.
- Display data in Dashboards.
- Manage Dashboards.
- Integrate custom data sources with the Stakeholder Dashboard using OPSCX.

Chapter 4: Introduction to OPTIC DL

- An overview of OPTIC Management Toolkit (OMT) and OPTIC DL architecture.
- OPTIC DL Data collection sources and processes.

Chapter 5: Predefined Queries and Custom Reporting

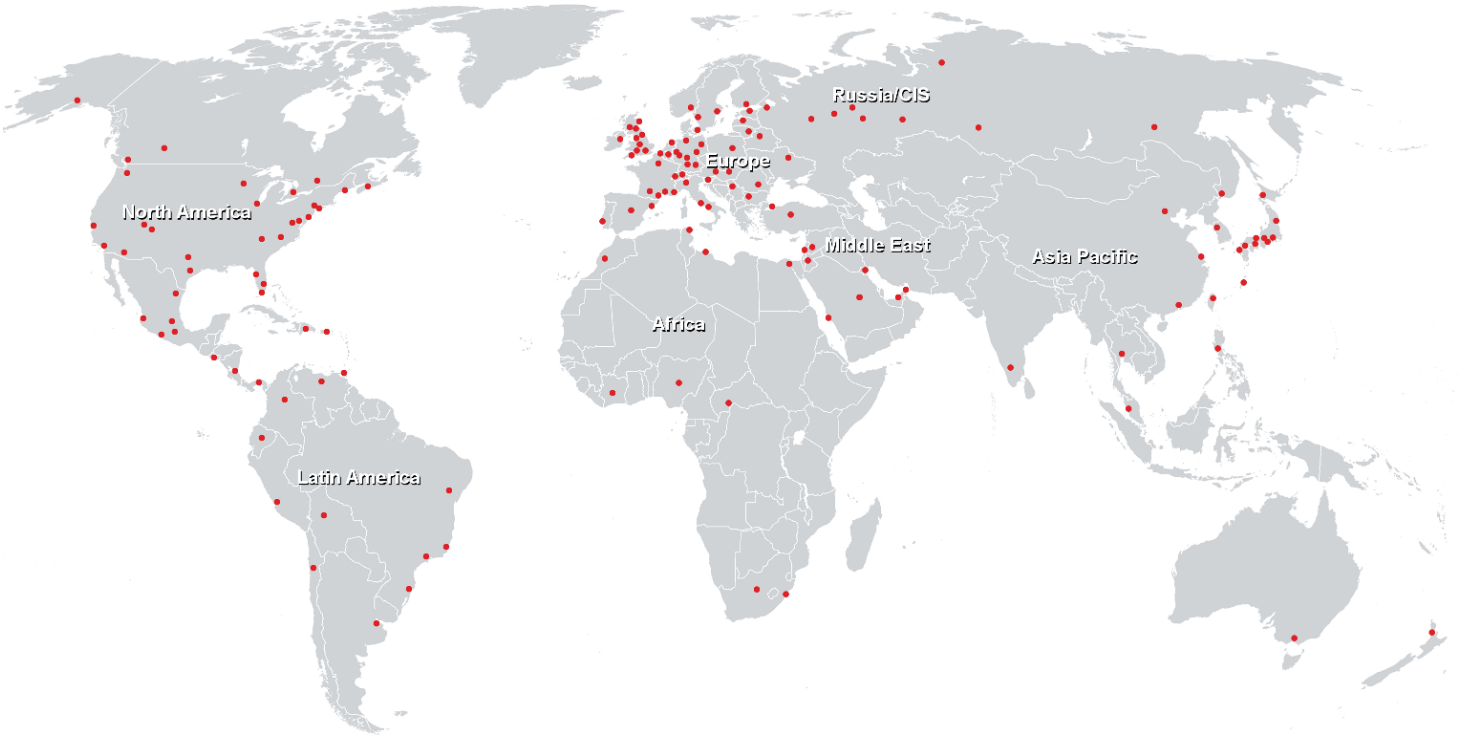
- Overview of Predefined Queries.
- Overview types of Predefined Query.

- Configure Predefined Queries- set up system metric queries.
- Configure Predefined Queries- set up parameter queries.
- Explore Data calculation functions.
- Scheduling and administration of reports.

Chapter 6: Flex Reporting

- Explore about OPTIC Operations Cloud User Interface (UI).
- Overview of Flex Reporting.
- View Out-of-the-Box System & Event Flex Reports using OPTIC Operations Cloud UI.
- Overview of Custom Flex Reporting.
- Working with various widgets without Visio using Flex Designer.
- Create a new custom Flex Report.
- Configure the widgets with custom/pre-defined queries.
- Populate data and verify metrics in Flex Reports.

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