



ONTAP Troubleshooting (CATSP)

ID CATSP Prix CHF 4 680,- (Hors Taxe) Durée 4 jours

Cette formation prépare à la/aux certifications

NetApp Certified Support Engineer – ONTAP Specialist (NCSE-OS)

Pré-requis

- A working knowledge of ONTAP software and NAS and SAN protocols
- ONTAP Cluster Administration

Objectifs

This course focuses on enabling you to do the following:

- Describe the different software components in the ONTAP architecture
- Describe the methodologies for troubleshooting management component applications, networks, and protocols
- Use troubleshooting workflows to identify failure symptoms, determine potential causes, and resolve issues
- Use debugging commands, logs, and tools to identify, isolate, and fix complex technical issues that involve different core components
- Check the health of a cluster and summarize the results
- Identify issues with the management component
- Use administrative commands to verify the configuration of NFS, SMB, and iSCSI
- Use the troubleshooting methodology for NFS, SMB, and iSCSI to define and isolate issues
- Locate logs for the management component, network, NFS, SMB, and iSCSI protocols
- · Collect data for support cases

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Centres de formation dans le monde entier





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