

Project Management – Basics (PMB)

ID PMB Prix 950,- € (Hors Taxe) Durée 1 jour

A qui s'adresse cette formation

Employees who work on projects or in an IT service desk.

Pré-requis

None

Objectifs

You have a basic understanding of how classic project management works and how to use it when working on a project or in an IT service desk.

Contenu

- Basic principles
- Knowledge areas
- Processes and Management Products
 - Prepare a project
 - Build a project environment
 - Control a project
 - Daily management of a project
 - Building and testing specialists products
 - Managing project phases
 - Completing a project
- Use of classic projects in an IT service desk

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Centres de formation dans le monde entier



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