



Design and deliver powerful customer experiences with Dynamics 365 Customer Insights (MB-280T03)

ID MB-280T03 Prix CHF 870,- (Hors Taxe) Durée 1 jour

A qui s'adresse cette formation

This course is designed for IT or marketing professionals who want to learn how to leverage Dynamics 365 Customer Insights for their organizations.

Pré-requis

- Students should have knowledge in basic marketing principles.
- Students should be familiar with the Dynamics 365 customer experience suite, including Dynamics 365 Sales and Dynamics 365 Customer Insights. They should also have basic model-driven application configuration experience.

Contenu

- Work with real-time features in Dynamics 365 Customer Insights Journeys
- Unlock customer intent with Dynamics 365 Customer Insights - Data



Microsoft

Centres de formation dans le monde entier





Fast Lane Institute for Knowledge Transfer (Switzerland) AG

Husacherstrasse 3 CH-8304 Wallisellen Tel. +41 44 832 50 80

info@flane.ch, https://www.flane.ch