



Design and deliver powerful customer experiences with Dynamics 365 Customer Insights (MB-280T03)

ID MB-280T03 Prix CHF 870,- (Hors Taxe) Durée 1 jour

A qui s'adresse cette formation

This course is designed for IT or marketing professionals who want to learn how to leverage Dynamics 365 Customer Insights for their organizations.

Pré-requis

- Students should have knowledge in basic marketing principles.
- Students should be familiar with the Dynamics 365 customer experience suite, including Dynamics 365 Sales and Dynamics 365 Customer Insights. They should also have basic model-driven application configuration experience.

Contenu

- Work with real-time features in Dynamics 365 Customer Insights - Journeys
- Unlock customer intent with Dynamics 365 Customer Insights - Data

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Centres de formation dans le monde entier



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