ITIL Version 5 Strategic Leader: ITIL Strategy (I5SLIS)

ID I5SLIS **Prix** CHF 3 400,– (Hors Taxe) **Durée** 3 jours

A qui s'adresse cette formation

- Leaders with strategic responsibility at all levels of the organization
- Professionals with tactical responsibility for implementing strategy
- Professionals with operational responsibility for supporting strategic objectives

Pré-requis

- Any ITIL 4 certification or
- ITIL Version 5 Foundation (ITIL5F)
- Accredited training or Official eLearning

Objectifs

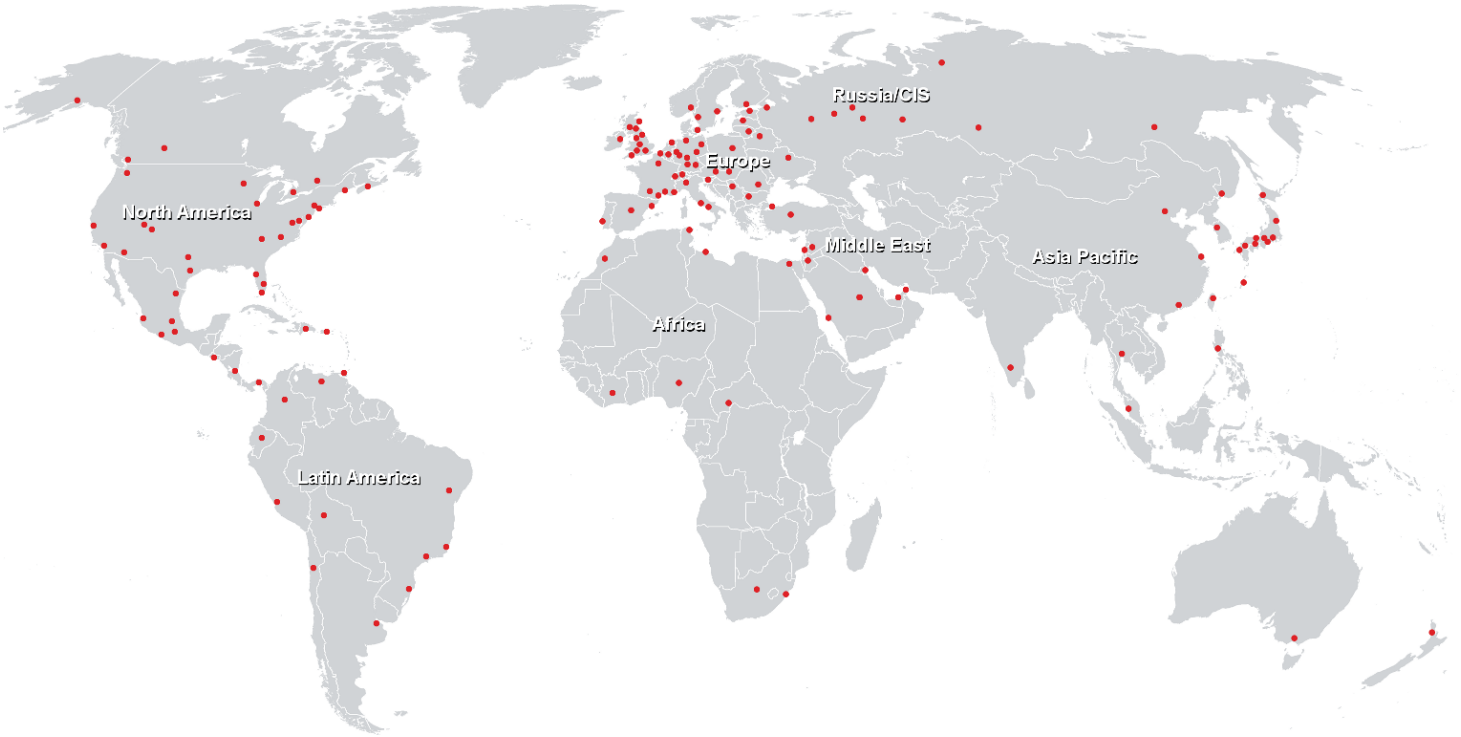
- Ensures strategic capabilities are fit for purpose and support the organisation’s vision and mission
- Formalizes and develops existing strategic capabilities with clearer governance and communication
- Improves the performance of key parts of the Service Value System (SVS), particularly governance, while considering all four dimensions of service management
- Provides clarity and confidence to make balanced, sustainable decisions while maintaining focus on purpose and values

Contenu

- Key ITIL terms and definitions
- The ITIL Strategy Management Model
- Strategic capabilities
- ITIL and other frameworks

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Centres de formation dans le monde entier





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