ITIL Version 5 Managing Professional: ITIL Transformation (I5MPIT)

ID I5MPIT **Prix** CHF 3 400,– (Hors Taxe) **Durée** 3 jours

A qui s'adresse cette formation

- Sponsors and owners of transformation initiatives, responsible for leading change
- Professionals involved in delivering transformation work, to understand what needs to be done
- Professionals impacted by transformation, to understand the support and engagement they can expect
- Consultants supporting organisations through transformation initiatives

Pré-requis

- Any ITIL 4 certification or
- ITIL Version 5 Foundation (ITIL5F)
- Accredited training or Official eLearning

Objectifs

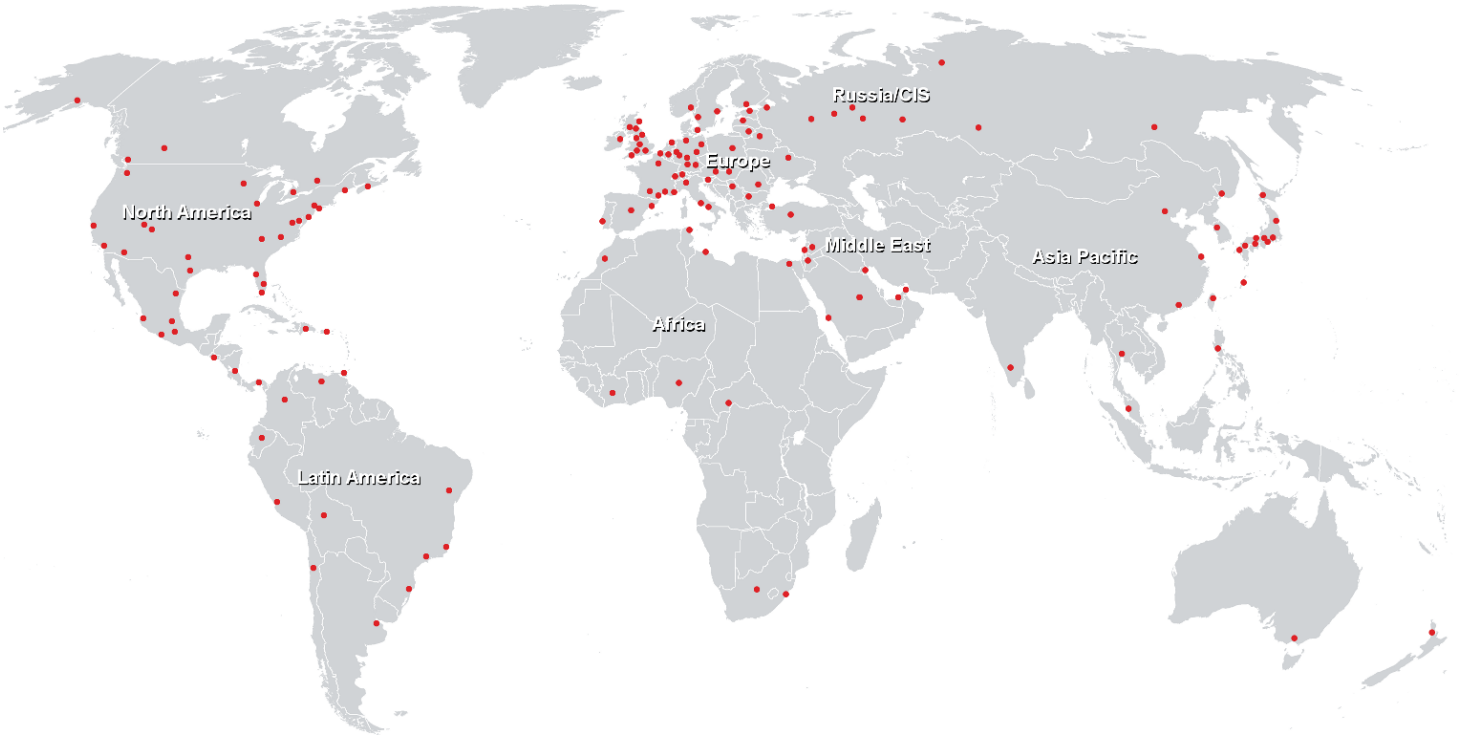
- Ensures managerial and governance capabilities are fit for purpose and support the organization’s desired ways of working
- Formalizes and streamlines organisational capabilities with clearer accountabilities and responsibilities
- Improves the performance of specific parts of the Service Value System (SVS), such as individual practices or tool usage, while considering all four dimensions of service management
- Improves the performance of the overall SVS by supporting collaboration across stakeholders and value streams

Contenu

- Introduction to ITIL Transformation
- The ITIL Transformation Model
- Transformation patterns
- Measurement, learning, and synthesis
- ITIL and AI
- ITIL and other frameworks

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Centres de formation dans le monde entier





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