ITIL Version 5 Managing Professional: ITIL Service (I5MPIS)

ID I5MPIS **Prix** CHF 3 400,– (Hors Taxe) **Durée** 2 jours

A qui s'adresse cette formation

- Service management and service delivery professionals
- Product and digital delivery roles
- Architecture and service design roles
- Software and application development teams

Pré-requis

- Any ITIL 4 certification or
- ITIL Version 5 Foundation (ITIL5F)
- Accredited training or Official eLearning

Objectifs

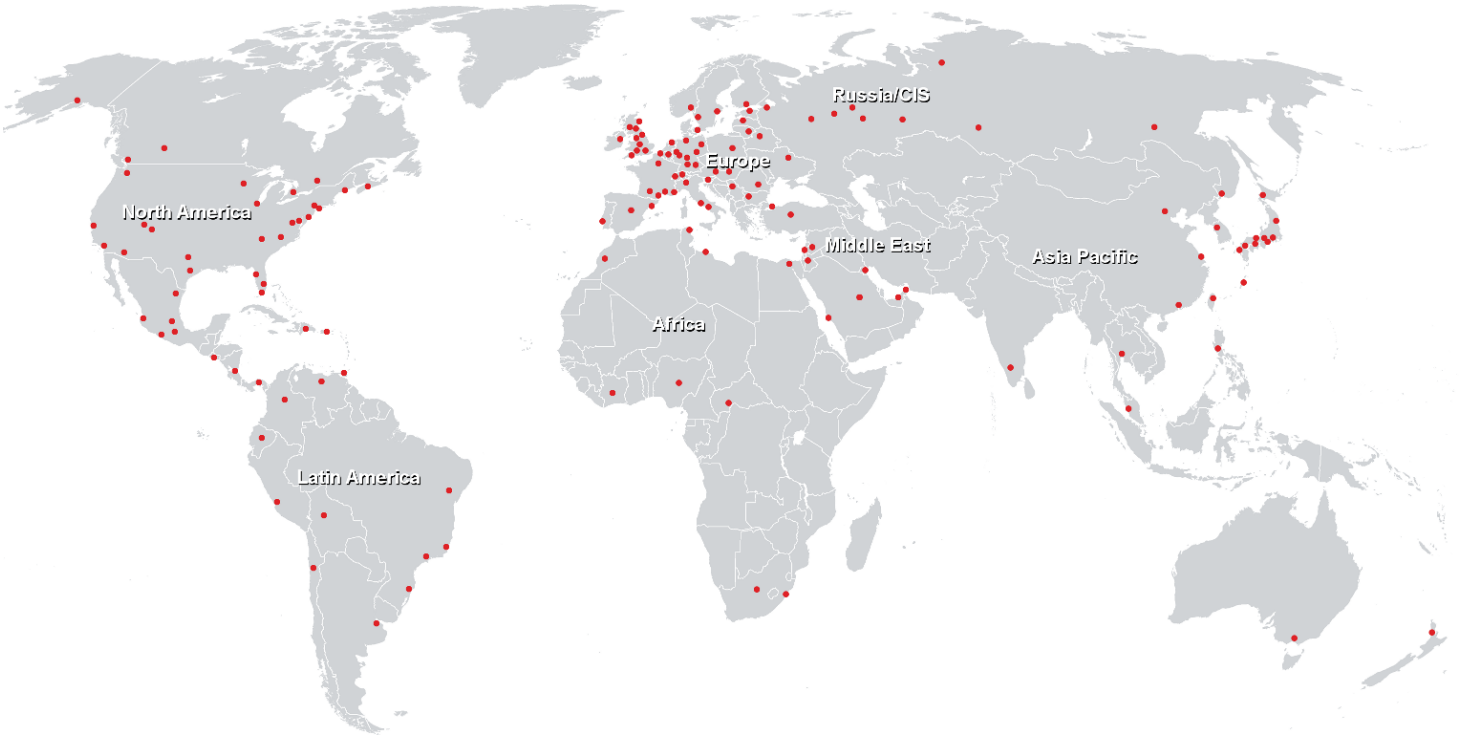
- Enables organizations to apply ITIL principles across incident, request, problem, change, and continual improvement practices, improving reliability, resilience, and measurable value delivery
- Helps break down silos by aligning service delivery with business objectives, leveraging automation, and supporting continual improvement
- Positions service management as a strategic, tactical, and operational enabler, linking investment decisions directly to business outcomes

Contenu

- Digital Products and Services
- Discover
- Design
- Acquire
- Build
- Transition
- Operate
- Deliver
- Support
- Lifecycle Management

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Centres de formation dans le monde entier





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