

## ITIL Version 5 Managing Professional: ITIL Service (I5MPIS)

ID I5MPIS Prix CHF 1 200,- (Hors Taxe) Durée 2 jours

### A qui s'adresse cette formation

- Service management and service delivery professionals
- Product and digital delivery roles
- Architecture and service design roles
- Software and application development teams

### Pré-requis

- Any ITIL 4 certification or
- [ITIL Version 5 Foundation \(ITIL5F\)](#)
- Accredited training or Official eLearning

### Objectifs

- Enables organizations to apply ITIL principles across incident, request, problem, change, and continual improvement practices, improving reliability, resilience, and measurable value delivery
- Helps break down silos by aligning service delivery with business objectives, leveraging automation, and supporting continual improvement
- Positions service management as a strategic, tactical, and operational enabler, linking investment decisions directly to business outcomes

### Contenu

- Digital Products and Services
- Discover
- Design
- Acquire
- Build
- Transition
- Operate
- Deliver
- Support
- Lifecycle Management

## Centres de formation dans le monde entier



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