

IBM Control Desk 7.6 Foundations (TP351G)

ID TP351G Prix CHF 980,- (Hors Taxe) Durée 2 jours

A qui s'adresse cette formation

This course is suitable for all roles, including installers, administrators, and service desk agents.

Pré-requis

Before taking this course, you should have the following skills:

- Basic browser navigation skills

Contenu

- Overview
- Implementation
- Basic configuration
- Service Request Management
- IT Asset Management
- Change, Configuration, and Release Management

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Centres de formation dans le monde entier



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