

IBM Case Manager Essentials (V5.3.2) (F2900G)

ID F2900G Prix CHF 940,- (Hors Taxe) Durée 1 jour

A qui s'adresse cette formation

This course is for solution architects, solution designers, administrators, product managers, or anyone who needs to learn the essentials of IBM Case Manager.

IBM Case Manager integration options

- Identify IBM Case Manager integration options

Pré-requis

None

Contenu

Introduction to IBM Case Manager

- Describe the uses of IBM Case Manager
- Identify components of IBM Case Manager

Create and process a case

- Identify a case
- List the components of a case type
- Describe the IBM Case Manager Client
- Add a case and process a work item

Review a case

- Search for a case
- Review a case
- Add annotations and comments to a case
- Split a case

Structure of a solution

- Describe IBM Case Manager solutions and their assets
- Identify IBM Case Manager environments
- Explore the IBM Case Manager Builder Step Designer

Add runtime tasks

- Add a custom task
- Add a quick task

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Centres de formation dans le monde entier



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