IBM Case Manager Essentials (V5.3.2) (F2900G)

ID F2900G **Prix** CHF 940,– (Hors Taxe) **Durée** 1 jours

A qui s'adresse cette formation

This course is for solution architects, solution designers, administrators, product managers, or anyone who needs to learn the essentials of IBM Case Manager.

Pré-requis

None

Contenu

Introduction to IBM Case Manager

- Describe the uses of IBM Case Manager
- Identify components of IBM Case Manager

Create and process a case

- Identify a case
- List the components of a case type
- Describe the IBM Case Manager Client
- Add a case and process a work item

Review a case

- Search for a case
- Review a case
- Add annotations and comments to a case
- Split a case

Structure of a solution

- Describe IBM Case Manager solutions and their assets
- Identify IBM Case Manager environments
- Explore the IBM Case Manager Builder Step Designer

Add runtime tasks

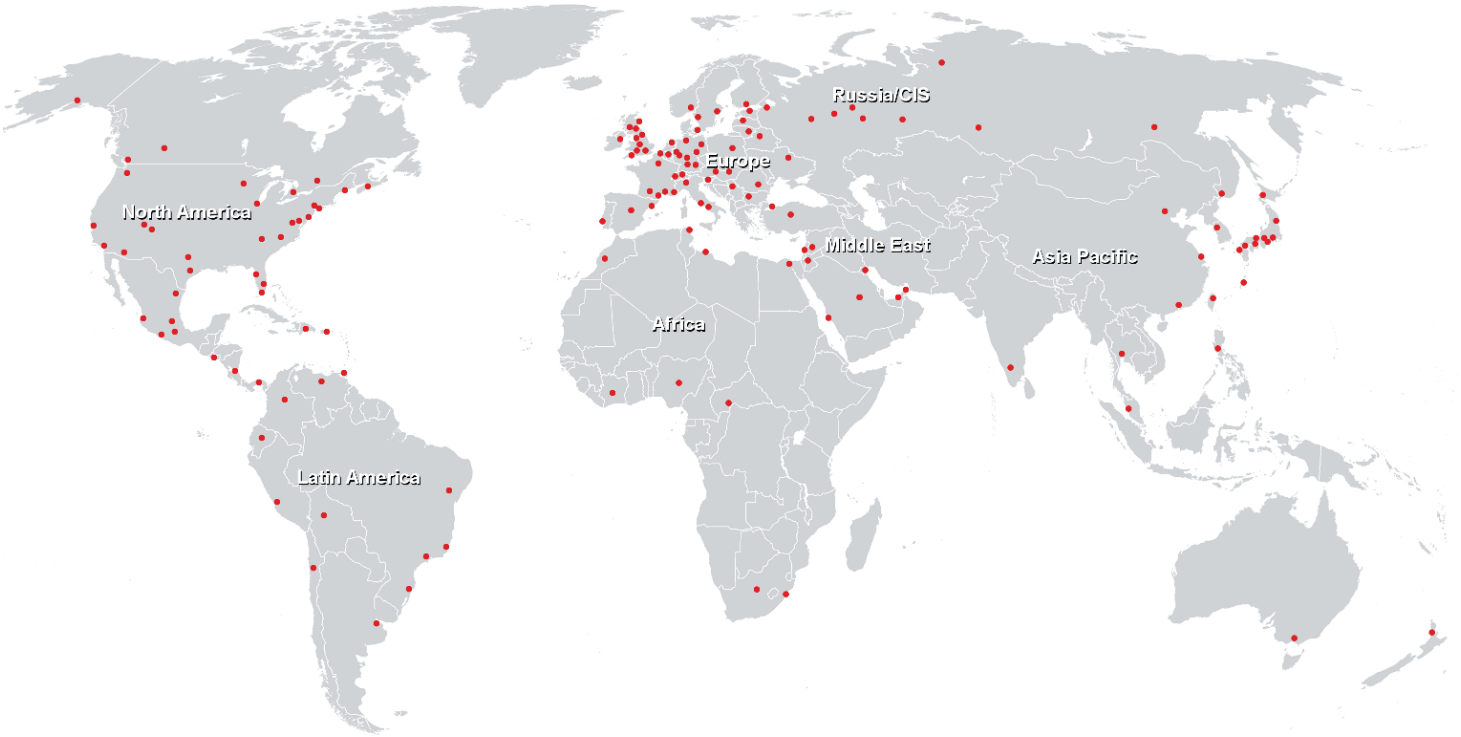
- Add a custom task
- Add a quick task

IBM Case Manager integration options

- Identify IBM Case Manager integration options

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