

Build Agents with CX Agent Studio (BACXAS)

ID BACXAS Prix CHF 1 300,— (Hors Taxe) Durée 2 jours

A qui s'adresse cette formation

Conversational Architects, Conversational Designers, Data Engineers/Scientists and other roles supporting implementation of AI agents.

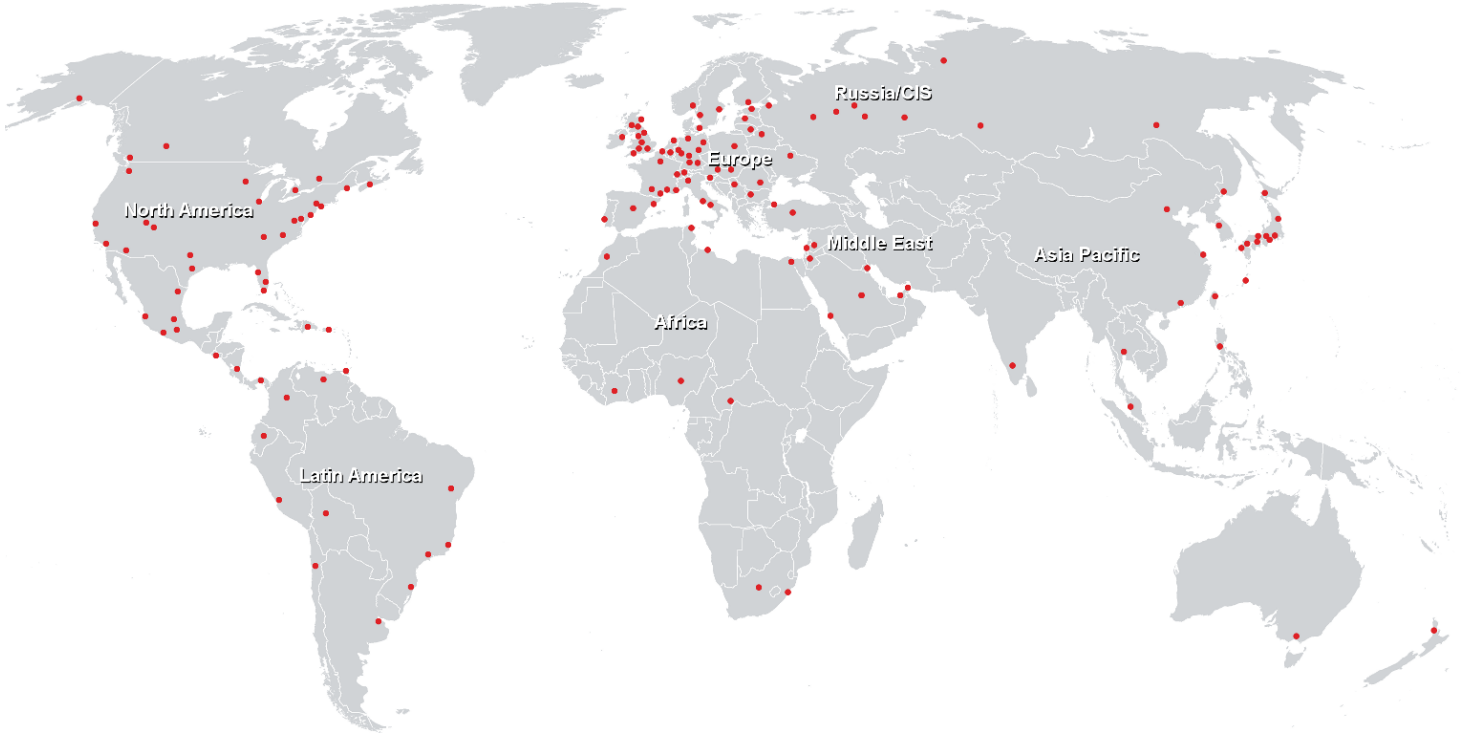
Pré-requis

Basic understanding of Google Cloud and LLMs.

Objectifs

- Design multi-agent architectures and developer-first workflows.
- Evaluate CX agent performance.
- Implement deterministic logic.
- Create and maintain data stores that enhance CX agents.
- Deploy a CX agent to various digital channels.
- Leverage CX agent tools and connectors to integrate with various providers.
- Escalate to human agents.
- Apply industry best practices for a successful launch.
- Utilize Native Audio to configure natural voice-based interactions

Centres de formation dans le monde entier



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