

## VMware Workspace ONE: UEM Bootcamp [V22.x] (WS1UEMBC22)

ID WS1UEMBC22 Price 3,440.— €(excl. VAT) Duration 5 days

### Who should attend

Workspace ONE UEM operators and administrators, account managers, solutions architects, solutions engineers, sales engineers, and consultants

### Prerequisites

This course has no prerequisites.

### Course Objectives

By the end of the course, you should be able to meet the following objectives:

- Explain and apply the fundamental techniques for launching and maintaining an intelligence-driven, multiplatform endpoint management solution with Workspace ONE UEM
- Outline the components of Workspace ONE UEM
- Explain the general features and functionality enabled with Workspace ONE UEM
- Summarize basic Workspace ONE administrative functions
- Explain and deploy common Workspace ONE integrations
- Securely deploy configurations to Workspace ONE UEM managed devices
- Onboard device endpoints into Workspace ONE UEM
- Summarize alternative management methodologies for rugged devices
- Discuss strategies for maintaining environment and device fleet health
- Configure and deploy applications to Workspace ONE UEM managed devices
- Analyze a Workspace ONE UEM deployment
- Enable email access on devices
- Integrate Workspace ONE UEM with content repositories and corporate file shares
- Summarize basic troubleshooting methodologies
- Outline common troubleshooting techniques in the Workspace ONE UEM console
- Outline common troubleshooting techniques when

integrating enterprise solutions in the Workspace ONE UEM console

- Summarize common troubleshooting strategies for Workspace ONE UEM managed devices
- Outline common application management troubleshooting techniques in the Workspace ONE UEM console
- Summarize common troubleshooting techniques for email management in the Workspace ONE UEM console
- Explain common troubleshooting approaches for the VMware Unified Access Gateway™ platform and individual edge services
- Outline useful troubleshooting tools, such as the Self-Service Portal and VMware Workspace ONE® Assist™

### Course Content

- Course Introduction
- Platform Architecture
- Administration
- Enterprise Integrations
- Onboarding
- Managing Endpoints
- Alternative Management Methods
- Applications
- Device Email
- Content Sharing
- Maintenance
- Fundamentals of Troubleshooting Workspace ONE UEM
- Workspace ONE UEM Console Troubleshooting
- Integration Troubleshooting
- Endpoint Troubleshooting
- Application Troubleshooting
- Unified Access Gateway and Edge Services Troubleshooting
- Email Troubleshooting
- Additional Troubleshooting Tools

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## Training Centres worldwide



## Fast Lane Institute for Knowledge Transfer (Switzerland) AG

Husacherstrasse 3  
CH-8304 Wallisellen  
Tel. +41 44 832 50 80

info@flane.ch, <https://www.flane.ch>