

# VMware Workspace ONE: Skills for UEM [V22.x] (WS1SUEM22)

ID WS1SUEM22 Price 2,070.— €(excl. VAT) Duration 3 days

## Who should attend

Workspace ONE UEM operators and administrators, account managers, solutions architects, solutions engineers, sales engineers, and consultants

## Prerequisites

This course has no prerequisites.

## Course Objectives

By the end of the course, you should be able to meet the following objectives:

- Explain and apply the fundamental techniques for launching and maintaining an intelligence-driven, multiplatform endpoint management solution with Workspace ONE UEM
- Outline the components of Workspace ONE UEM
- Explain the general features and functionality enabled with Workspace ONE UEM
- Summarize the basic Workspace ONE administrative functions
- Explain and deploy common Workspace ONE integrations
- Securely deploy configurations to Workspace ONE UEM managed devices
- Onboard device endpoints into Workspace ONE UEM
- Summarize the alternative management methodologies for rugged devices
- Discuss strategies to maintain environment and device fleet health
- Configure and deploy applications to Workspace ONE UEM managed devices
- Analyze a Workspace ONE UEM deployment
- Enable email access on devices
- Integrate Workspace ONE UEM with content repositories and corporate file shares

## Course Content

### Course Introduction

- Introductions and course logistics
- Course objectives
- Online resources and references

### Platform Architecture

- Summarize the features and functionality of Workspace ONE UEM
- Outline the benefits of leveraging Workspace ONE UEM
- Recognize the core and productivity components that make up the Workspace ONE UEM platform
- Summarize high availability and disaster recovery for the Workspace ONE solution

### Administration

- Navigate and customize the Workspace ONE UEM console
- Summarize the hierarchical management structure
- Explain the features and functions of Workspace ONE Hub Services
- Outline account options and permissions

### Enterprise Integrations

- Outline the process of integrating with directory services
- Explain certificate authentication and practical implementation with Workspace ONE
- Explain the benefits of integrating an email SMTP service into the Workspace ONE UEM console
- Describe VMware Dynamic Environment Manager and its architecture

### Onboarding

- Outline the prerequisite configurations in the Workspace ONE UEM environment for onboarding devices for management
- Outline the steps for setting up autodiscovery in the Workspace ONE UEM console
- Enroll an endpoint through the VMware Workspace ONE® Intelligent Hub app
- Summarize the platform onboarding options

### Managing Endpoints

- Explain the differences between device and user profiles
- Describe policy management options for Windows and

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macOS

- Describe the functions and benefits of using compliance policies
- Explain the use case for Freestyle Orchestrator
- Describe the capabilities that sensor and scripts enable.

## Alternative Management Methods

- Describe the function and benefits of device staging
- Configure product provisioning in the Workspace ONE UEM console
- Understand the benefits of deploying a VMware Workspace ONE® Launcher™ configuration to Android devices
- List the system and device requirements for Linux device management in Workspace ONE UEM Applications
- Describe the features, benefits, and capabilities of application management in Workspace ONE UEM
- Understand and configure deployment settings for public, internal, and paid applications in the Workspace ONE UEM console
- Describe the benefits of using Apple Business Manager content integration
- Describe the benefits of using server-to-client software distribution
- List the functions and benefits of VMware Workspace ONE® SDK

## Device Email

- List email clients supported by Workspace ONE UEM
- Configure an Exchange Active Sync profile in the Workspace ONE UEM console
- Configure VMware Workspace ONE® Boxer settings
- Summarize the available email infrastructure integration models and describe their workflows
- Configure email compliance policies and notifications services

## Content Sharing

- Describe the benefits of using Content Gateway
- Describe the Content Gateway workflows
- Describe the benefits of integrating content repositories with Workspace ONE UEM
- Configure a repository in the Workspace ONE UEM console

## Maintenance

- Manage endpoints from the Device List view and the Details view.
- Analyze endpoint deployment and compliance data from the Workspace ONE UEM Monitor page.

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## Training Centres worldwide



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