



# VMware Cloud Foundation: Troubleshooting (VCFTS)

ID VCFTS Price on request Duration 5 days

#### Who should attend

System Administrators, Solution Engineers, Consultants, and Support Personnel

## This course is part of the following Certifications

VMware Certified Professional – VMware Cloud Foundation Support (VCP-CFS) VMware Certified Professional – VMware vSphere Foundation

## **Prerequisites**

Support (VCP-VVFS)

- Before taking this course, students should have completed the VMware Cloud Foundation Fundamentals for Technical Support training from Support Learning Path Stage-1.
- Familiarity with command-line interfaces is strongly recommended.

## **Course Objectives**

By the end of the course, you should be able to meet the following objectives:

- Describe the VCF solution
- Describe the VCF architecture and components
- Describe the deployment model based on the existing infrastructure
- Explain the troubleshooting methodology to resolve common validation precheck errors
- Identify and use the correct logs to troubleshoot VMware Cloud Foundation (VCF) Installer
- Describe the license assignment process for connected and disconnected deployments
- Identify the log file and log locations for VCF licensing components
- Explain the workload domain creation workflow
- Troubleshoot network pool creation
- Troubleshoot VMware® ESX® host commissioning
- Monitor VMware vSAN™ health using the VMware Cloud Foundation® Operations console
- Monitor vSAN Health using vSphere Client
- Monitor network operations

- Analyze flows and network performance
- · Describe central password management in VCF Operations
- Monitor password expiration
- Describe the architecture and components of the VMSP cluster
- Identify key log files to troubleshoot the VMSP cluster provisioning
- Identify key kubectl commands and logs to check the health status of the VMSP cluster
- Generate, download, and review the structure of the VMware Cloud Foundation® Automation support log bundle

#### **Course Content**

#### **Course Introduction**

- · Introduction and course logistics
- Course objectives

## **Troubleshooting VCF Deployment**

- Describe the VCF solution
- Describe the VCF architecture and components
- Describe the sequence of steps that occur during the VCF installation process
- Identify key log files to troubleshoot the VCF installation
- Describe the VMware vSphere® Foundation solution
- Describe the vSphere Foundation architecture and components

### **Troubleshooting Upgrades**

- Understand the deployment model based on the existing infrastructure
- Explain the troubleshooting methodology to resolve common validation precheck errors
- Identify and use the correct logs to troubleshoot VMware Cloud Foundation (VCF) Installer
- Explain the key components and features of VMware vSphere Foundation 9.0 Private Cloud
- Understand the architecture of VMware vSphere Foundation 9.0 Private Cloud
- Identify and analyze the supported upgrade paths to vSphere Foundation 9.0 private cloud
- Identify the prerequisites to deploy vSphere Foundation

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## **Troubleshooting License**

- Describe the license assignment process for connected and disconnected deployments
- Identify the log file and log locations for VCF licensing components
- Run commands on the ESX host to verify licensing status

### **Workload Domain Troubleshooting**

- Describe the workload domain architecture and components
- Explain the workload domain creation workflow
- Troubleshoot network pool creation
- Troubleshoot ESX host commissioning
- Troubleshoot the different steps in workload domain creation

### **Troubleshooting VMware Cloud Foundation Compute**

- Monitor compute environments using VMware Cloud Foundation
- Troubleshoot ESX hosts and vCenter issues effectively
- · Diagnose and resolve virtual machine problems efficiently
- Describe vSphere cluster features and related issues
- Describe diagnostic findings to identify and remediate issues

### **Troubleshooting VCF vSAN Storage**

- Monitor vSAN health using the VCF Operations console
- Monitor vSAN Health using VCF Operations diagnostics Health in the vSphere Client
- Monitor object health in the vSphere Client

## **Troubleshooting VMware Cloud Foundation Networking**

- Monitor network operations
- Deploy the Operations Network appliance
- Analyze flows and network performance

## **Troubleshooting VCF Operations Fleet Management**

- Describe central password management in VCF Operations
- Implement password management
- Monitor password expiration
- Update VCF component passwords

## **Troubleshooting VMware Cloud Foundation Automation**

- Describe the architecture and components of the VMSP cluster
- Identify key log files to troubleshoot the VMSP cluster provisioning

- Identify key kubectl commands and logs to check the health status of the VMSP cluster
- Generate, download, and review the structure of the VCF Automation support log bundle

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## **Training Centres worldwide**





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