Fast Lane

VMware Horizon 8: Troubleshooting Bootcamp (HTB8)

ID HTB8   **Price** on request   **Duration** 5 days

Who should attend

- New or junior administrators and operators; system managers accountable for staffing and training Horizon operators and administrators.
- Experienced system operators, administrators, and integrators responsible for managing and maintaining VMware Horizon solutions

Prerequisites

VMware Horizon 8: Deploy and Manage (HDM8)

This course also requires knowledge of the following:

- Using VMware vSphere® Web Client to view the state of virtual machines, datastores, and networks
- Opening a virtual machine console on VMware vCenter Server® and accessing the guest operating system
- Configuring Active Directory services, including DNS, DHCP, and time synchronization
- Restricting user activities by implementing Group Policy objects
- Configuring Windows systems to enable Remote Desktop Connections
- Building an ODBC connection to an SQL Server database

Course Objectives

By the end of the course, you should be able to meet the following objectives:

- Implement a structured approach to troubleshooting
- Resolve common issues that occur in a VMware Horizon environment
- Troubleshoot issues with linked and instant clones
- Configure the Windows client
- Identify the correct log level for gathering logs
- Optimize protocols for best end-user experience
- Discuss Horizon Connection Server advanced configurations
- List troubleshooting techniques for Horizon Connection Server common issues
- Interpret Horizon 8 Connection Server logs

- Identify Unified Access Gateway configuration and certificate issues
- List troubleshooting steps for Unified Access Gateway common issues
- Describe BLAST configuration verification using logs and settings
- Describe BLAST optimization recommendations for different use cases
- Describe Horizon 8 Connections and how to troubleshoot related issues
- Describe Horizon 8 certificates
- List troubleshooting steps for common issues with Horizon 8 certificates
- Leverage Horizon infrastructure troubleshooting steps to resolve issues

Course Content

- Course Introduction
- Overview of Virtual Desktop Troubleshooting
- Command-Line Tools and Backup Options
- Troubleshooting Horizon Linked Clone Desktops
- Troubleshooting Instant Clones
- Windows Client
- Ports and Protocols
- Horizon Connection Server Troubleshooting
- Unified Access Gateway Troubleshooting
- BLAST Configuration Verification
- BLAST Optimization
- VMware Horizon Connections Troubleshooting
- VMware Horizon Certificates Troubleshooting
- VMware Horizon Challenge Lab

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Training Centres worldwide

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