# Fast Lane

# Veritas NetBackup 8.2: Maintenance and Troubleshooting (NBMT)

**ID** NBMT   **Price** on request   **Duration** 4 days

## Who should attend

This course is for NetBackup administrators, operators, system engineers, and technical support personnel who want to broaden their NetBackup advanced troubleshooting knowledge and skills on a Windows or UNIX platform.

## Prerequisites

Students should be familiar with general network and storage concepts, and administration and configuration of Windows or Linux operating systems. Students must also have one to three years of experience with basic NetBackup administration, configuration, and operation. These prerequisites can be met by attending any version of the NetBackup Administration course plus additional on-the-job experience.

## Course Objectives

After completing this course, you will be able to:

- Identify the NetBackup interfaces and tools commonly used to gather information about problems.
- Manage debug log settings, including log retention and rollover.
- Prepare and gather debug logs for sending to Veritas Support.
- Troubleshoot ECA and CRL issues.
- Describe the methodology to troubleshoot common installation issues.
- Explain the new VxUpdate error codes and their corresponding resolution.
- Describe the use and features of the Logging Assistant.
- State and resolve common NetBackup Web UI access issues.
- Explain Agentless VM recovery for VMware backups.
- Troubleshoot common issues.
- Describe the methodology to troubleshoot the NetBackup Cloud storage configuration issues.
- Describe the methodology to troubleshoot the OST plugin backup logging.
- Use tools to maintain and troubleshoot NetBackup

deduplication.
- Troubleshoot common VMware and Hyper-V backup and recovery issues.
- Describe how NBU integrates with RHV.
- Maintain configuration and troubleshoot Storage Lifecycle Policies and Auto Image Replication.
- Extract relevant data from legacy logs, and use the vxlogview command to format data from raw unified logs.
- Recognize common debug logs messages and search terms related to various failed backup job.
- Work with commands to run, maintain, and troubleshoot the databases.

## Course Content

- Troubleshooting Methods and Tools
- NetBackup Process Flow
- Debug Logging
- Troubleshooting Communication Issues
- Troubleshooting NetBackup Installation and Upgrade Issues
- Troubleshooting NetBackup WebUI
- Troubleshooting Cloud Storage and OST Plug-ins
- Troubleshooting NetBackup Deduplication
- Troubleshooting Virtual Environments
- Troubleshooting Storage Lifecycle Policies
- Introduction to Log Analysis
- Understanding the NetBackup Catalog

**Training Centres worldwide**





**Fast Lane Institute for Knowledge Transfer GmbH**

Husacherstrasse 3
CH-8304 Wallisellen
Tel. +41 44 832 50 80

**info@flane.ch, https://www.flane.ch**