

## Online Workshop 4: Communication and conflict resolution in a virtual team (OW4-KVT)

**ID** OW4-KVT **Price** CHF 240.—(excl. VAT) **Duration** 1 day

### Who should attend

All employees and superiors who work from the home office or in decentralized structures.

### Course Objectives

The participants

- master the communication to internal and external partners in their areas of responsibility
- support the communication and problem-solving processes with a methodical approach
- guarantee the communication flow and goal-oriented procedures in the company

### Course Content

- Communication basics for home office
- Eliminate communication hurdles in the team
- Virtual communication - efficient and effective
- Problem solving methodology
- Solve problems independently or in a virtual team

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### Training Centres worldwide



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