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## Using Splunk IT Service Intelligence (USISI)

ID USISI Price on request Duration 4.5 hours

### Who should attend

This one-day course is designed for analyst users who want to use Splunk IT Service Intelligence to manage, analyze, and optimize their IT services. Those who will implement Splunk IT Service Intelligence, please enroll in Implementing Splunk IT Service Intelligence instead.

### Prerequisites

To be successful, students should have a solid understanding of the following courses:

Splunk Fundamentals 1 (Retired)

Or the following single-subject courses:

- What is Splunk? (Retired)
- Intro to Splunk (ITS)
- Using Fields (SUF)
- Scheduling Reports & Alerts (SRA)
- Visualizations (SVZ)
- [Leveraging Lookups and Subsearches \(LLS\)](#)
- [Search Under the Hood \(SUH\)](#)
- Intro to Knowledge Objects (IKO)
- [Enriching Data with Lookups \(EDL\)](#)
- [Introduction to Dashboards \(ITD\)](#)

### Course Objectives

- IT Service Intelligence features and user interface
- Creating Glass Tables
- Investigating with Deep Dives
- Managing Episodes of Notable Event

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## Training Centres worldwide



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