Implementing IT Service Intelligence (ISI)

ID ISI **Price** CHF 220.—(excl. VAT) **Duration** 18 hours

Who should attend

This 18 hour course is designed for administrator users who will implement Splunk IT Service Intelligence for analysts to use. The first day includes the day of content from Using Splunk IT Service Intelligence.

Prerequisites

To be successful, students should have a solid understanding of the following module:

- Splunk Fundamentals 1, 2 or 3 (Retired)

Or the following single-subject modules:

- Intro to Splunk (ITS)
- Using Fields (SUF)
- Scheduling Reports & Alerts (SRA)
- Visualizations (SVZ)
- Working with Time (WWT)
- Leveraging Lookups and Subsearches (LLS)
- Correlation Analysis (SCLAS)
- Search Under the Hood (SUH)
- Search Optimization (SSO)
- Intro to Knowledge Objects (IKO)
- Creating Knowledge Objects (CKO)
- Creating Field Extractions (CFE)
- Enriching Data with Lookups (EDL)
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- Data Models (SDM)
- Introduction to Dashboards (ITD)

Students should also have completed the following courses:

- Splunk Enterprise System Administration (SESA)
- Splunk Enterprise Data Administration (SEDA)

Course Objectives

- IT Service Intelligence analyst user training
- Deployment and Initial Configuration
- Designing, Implementing Services and Searches
- Defining and Adding Entities
- Defining Service Templates, and User Access
- Using Predictive Analytics
- Customization, Maintenance, Troubleshooting
- Creating and Defining Correlation Searches and Event Aggregation

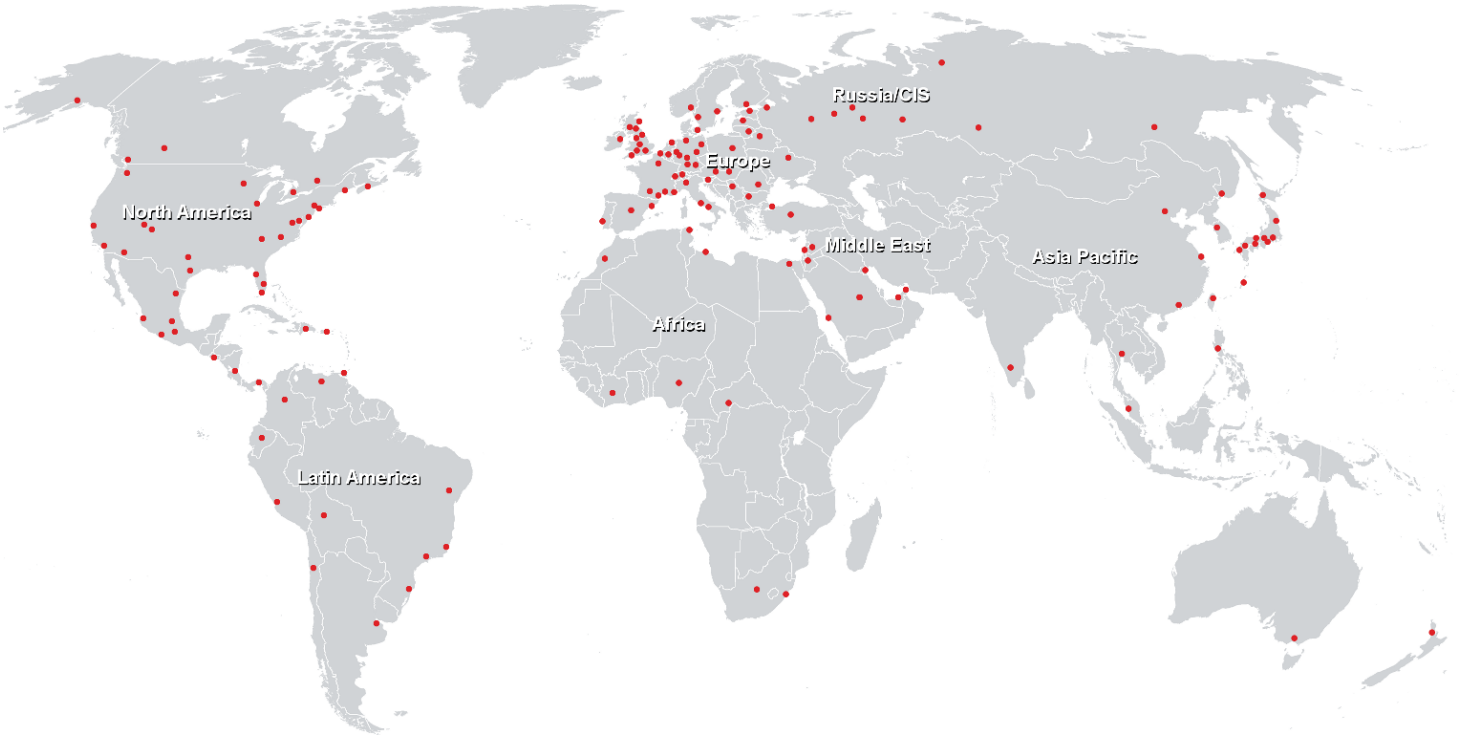
Course Content

Those who will implement Splunk IT Service Intelligence Cloud, please enroll in Implementing Splunk IT Service Intelligence instead.

Please note that this class may run over four days, with 4.5 hour sessions each day, for a total of 18 hours of content.

Implementing IT Service Intelligence (ISI)

Training Centres worldwide





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