

## Certified Agile Service Manager 2.0 (CASM2)

**ID** CASM2 **Price** 1,295.— €excl. VAT **Duration** 2 days

### Prerequisites

You do not need any previous knowledge to participate in the training. However, basic knowledge in the areas of service management and ITIL® is recommended.

This training is not a substitute for service management training according to ITIL, but focuses on the application of agile principles and methods for process design and process improvement.

If you are already Scrum-certified, the training will provide you with new impulses for service management, but will not offer any methodological in-depth training.

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### Training Centres worldwide



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