Strategic Portfolio Management (SPM) Fundamentals (SPM)

ID SPM **Price** 2,538.— €(excl. VAT) **Duration** 3 days

Important notes for the booking of ServiceNow trainings

1. 1. So that we can finally process your registration, you will receive an enrollment request after booking the course. Please carry out the enrollment immediately, at the latest **three** working days before the start of the course, according to the following instructions at ServiceNow: Enrol for Instructor Led Training using Learning Credits
2. Please note that we must receive short-term bookings no later than five working days before the course begins.
3. If you are unable to attend the training date you have booked (e.g. illness, etc.) or if ServiceNow cancels the course, a credit note is not possible under any circumstances. If you cancel, you can name a replacement person. In both cases of cancellation, the validity of your credit remains for 12 months after the order.

For more information, please refer to the **ServiceNow Terms and Conditions**.

Prerequisites

- Welcome to ServiceNow
- ServiceNow Administration Fundamentals

You must be familiar with ServiceNow platform basics, terminology, and how to navigate around in the system before beginning the course. These concepts are taught in our flagship Welcome to ServiceNow course. If you are new to ServiceNow, navigate to and take Welcome to ServiceNow before beginning this course. It is quick, free, and the on-demand format allows you to work at your own pace.

Course Objectives

At the end of this module, you will be able to:

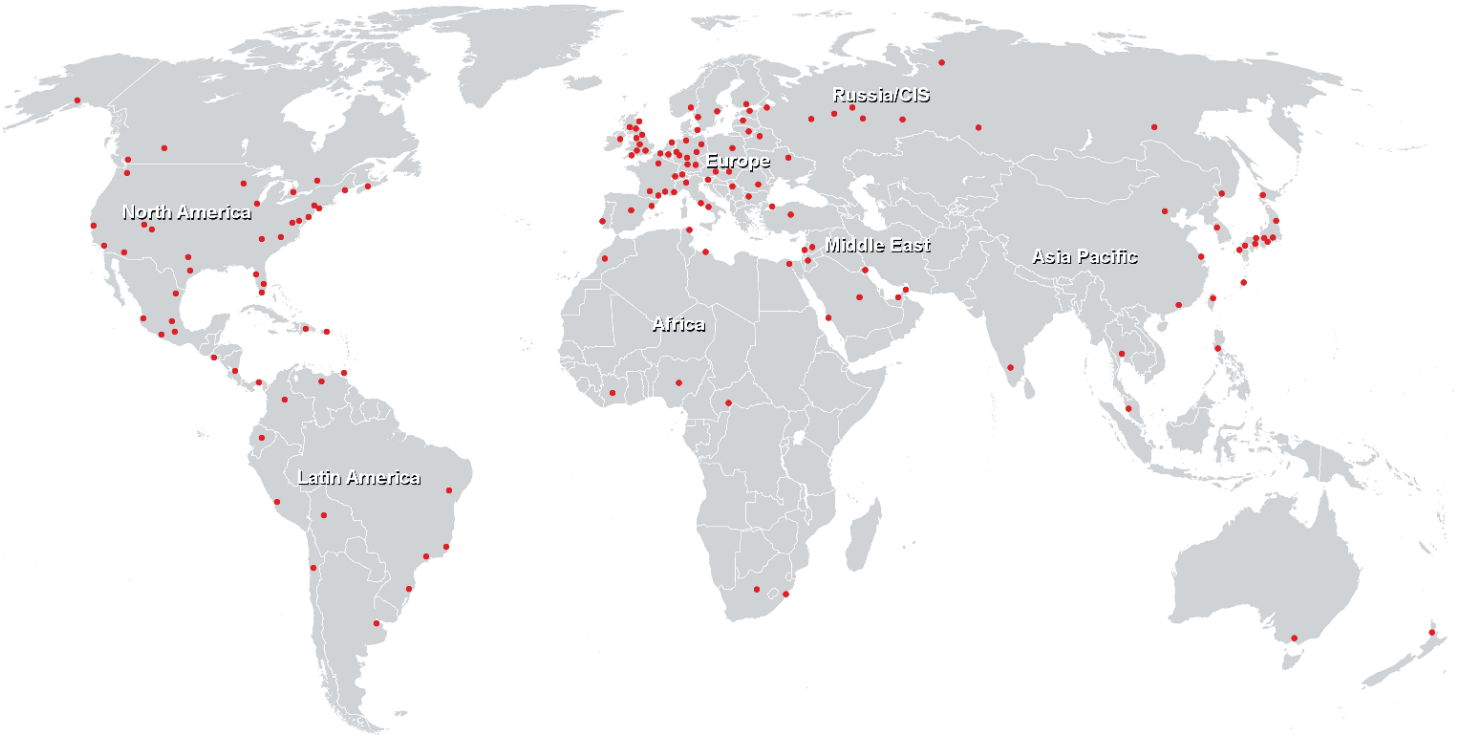
- Define SPM and its purpose.
- Identify the applications within ServiceNow SPM and their purpose.
- Change a submitted idea into a demand.
- Demonstrate the different ways available to create projects.
- Show how to manage the project scope, schedule, resources and financials.
- Understand how to communicate efficiently with project teams and stakeholders.
- Analyze project risk, issues, and changes.
- Understand resource assignments, resource capacity, and availability.
- Track project progress and generate detailed status reports
- Organize project artifacts and close out projects
- Create, plan, prioritize, and track portfolios.

Course Content

- Innovation Management
- Demand Management
- Project Management
- Resource Management
- Portfolio Planning Workspace
- Additional SPM applications
- Better together with Strategic Portfolio Management

Strategic Portfolio Management (SPM) Fundamentals (SPM)

Training Centres worldwide





Fast Lane Institute for Knowledge Transfer (Switzerland) AG

Husacherstrasse 3
CH-8304 Wallisellen
Tel. +41 44 832 50 80

info@flane.ch, https://www.flane.ch