# ServiceNow Administration Advanced (SAA)

**ID** SAA **Price** 1,786.— €(excl. VAT) **Duration** 2 days

## Important notes for the booking of ServiceNow trainings

1. 1. So that we can finally process your registration, you will receive an enrollment request after booking the course. Please carry out the enrollment immediately, at the latest **three** working days before the start of the course, according to the following instructions at ServiceNow: Enrol for Instructor Led Training using Learning Credits
2. Please note that we must receive short-term bookings no later than five working days before the course begins.
3. If you are unable to attend the training date you have booked (e.g. illness, etc.) or if ServiceNow cancels the course, a credit note is not possible under any circumstances. If you cancel, you can name a replacement person. In both cases of cancellation, the validity of your credit remains for 12 months after the order.

For more information, please refer to the **ServiceNow Terms and Conditions**..

## Course Objectives

Learn about the robust controls in the base instance in modules and labs to reinforce daily tasks

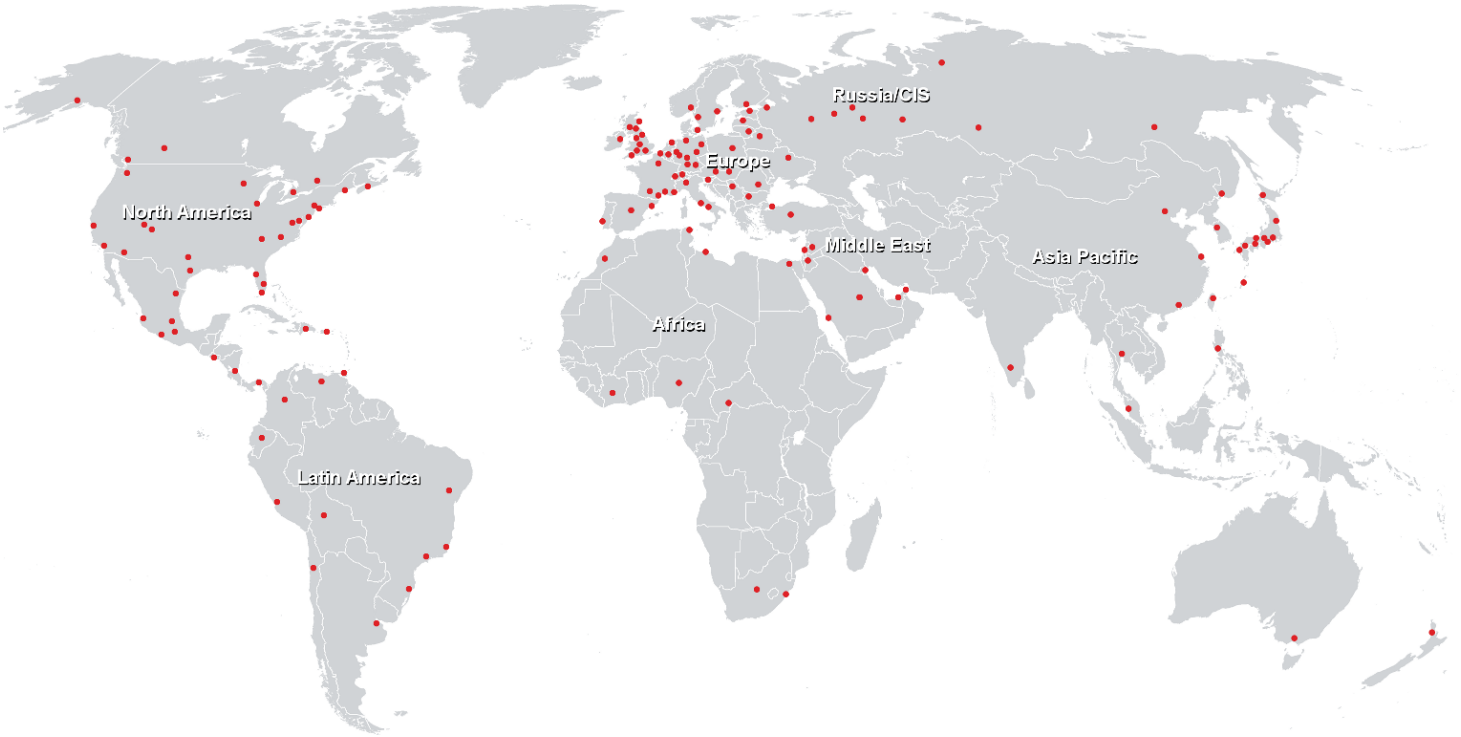
## Course Content

The System Administration Advanced course will prepare administrators through advanced concepts by:

- Identifying ServiceNow applications and application components
- Explaining the difference between application configurations and customizations
- Describing best practices for reporting efficiencies within the ServiceNow platform
- Introduction to debugging tools
- Explore ServiceNow Integrations
- Identifying various factors affecting performance
- Discussing different data paths into the ServiceNow platform

# ServiceNow Administration Advanced (SAA)

**Training Centres worldwide**






**Fast Lane Institute for Knowledge Transfer (Switzerland) AG**

Husacherstrasse 3
CH-8304 Wallisellen
Tel. +41 44 832 50 80

**info@flane.ch, https://www.flane.ch**