Discovery Fundamentals (DF)

ID DF **Price** 2,538.— €(excl. VAT) **Duration** 3 days

Important notes for the booking of ServiceNow trainings

1. 1. So that we can finally process your registration, you will receive an enrollment request after booking the course. Please carry out the enrollment immediately, at the latest **three** working days before the start of the course, according to the following instructions at ServiceNow: Enrol for Instructor Led Training using Learning Credits
2. Please note that we must receive short-term bookings no later than five working days before the course begins.
3. If you are unable to attend the training date you have booked (e.g. illness, etc.) or if ServiceNow cancels the course, a credit note is not possible under any circumstances. If you cancel, you can name a replacement person. In both cases of cancellation, the validity of your credit remains for 12 months after the order.

For more information, please refer to the **ServiceNow Terms and Conditions**..

Who should attend

This course is designed for ServiceNow administrators and consultants who need to implement and administer ServiceNow Discovery.

This course is part of the following Certifications

Certified Implementation Specialist – Discovery (CIS-DISCO)

Course Objectives

Capture IP-enabled configuration items (CIs), maps relationships and dependencies in your ServiceNow CMDB using probes, sensors, and discovery patterns

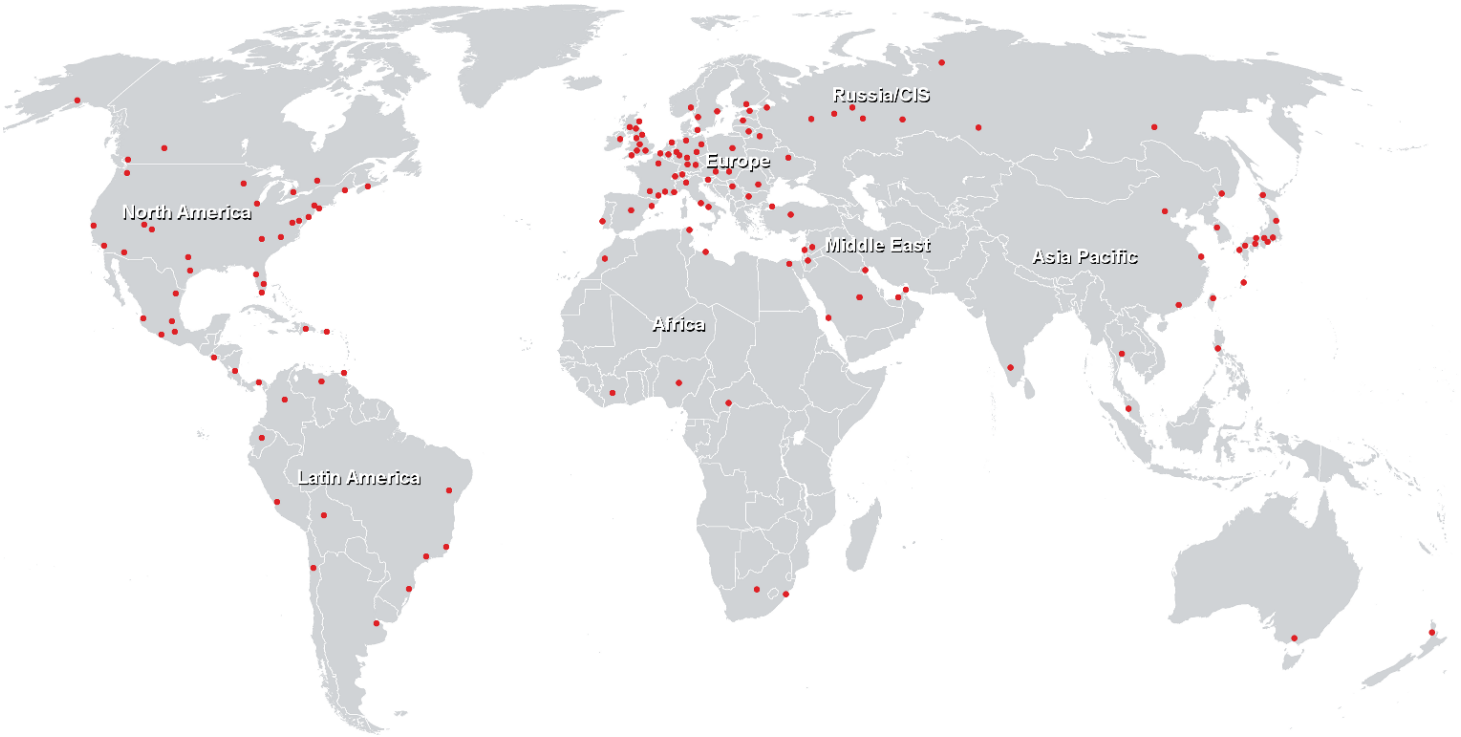
Course Content

A combination of course content and lab work will help attendees learn to:

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- Understand the big picture of the ServiceNow Discovery solution
- Install and configure multiple MID Servers to configure a MID Server
- Understand Credential-less and Credential-based Discovery
- Configure Discovery to find Linux and Windows Servers, Network Devices, and Applications
- Prevent Duplicate CIs with CI Identifiers
- Create New CI Classes
- Extend Horizontal Discovery with custom Infrastructure Patterns and Application Patterns
- Learn common troubleshooting techniques

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Training Centres worldwide





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