Adopting a Platform Owner Mindset (APOM)

ID APOM **Price** 1,786.— €(excl. VAT) **Duration** 2 days

Important notes for the booking of ServiceNow trainings

1. 1. So that we can finally process your registration, you will receive an enrollment request after booking the course. Please carry out the enrollment immediately, at the latest **three** working days before the start of the course, according to the following instructions at ServiceNow: Enrol for Instructor Led Training using Learning Credits
2. Please note that we must receive short-term bookings no later than five working days before the course begins.
3. If you are unable to attend the training date you have booked (e.g. illness, etc.) or if ServiceNow cancels the course, a credit note is not possible under any circumstances. If you cancel, you can name a replacement person. In both cases of cancellation, the validity of your credit remains for 12 months after the order.

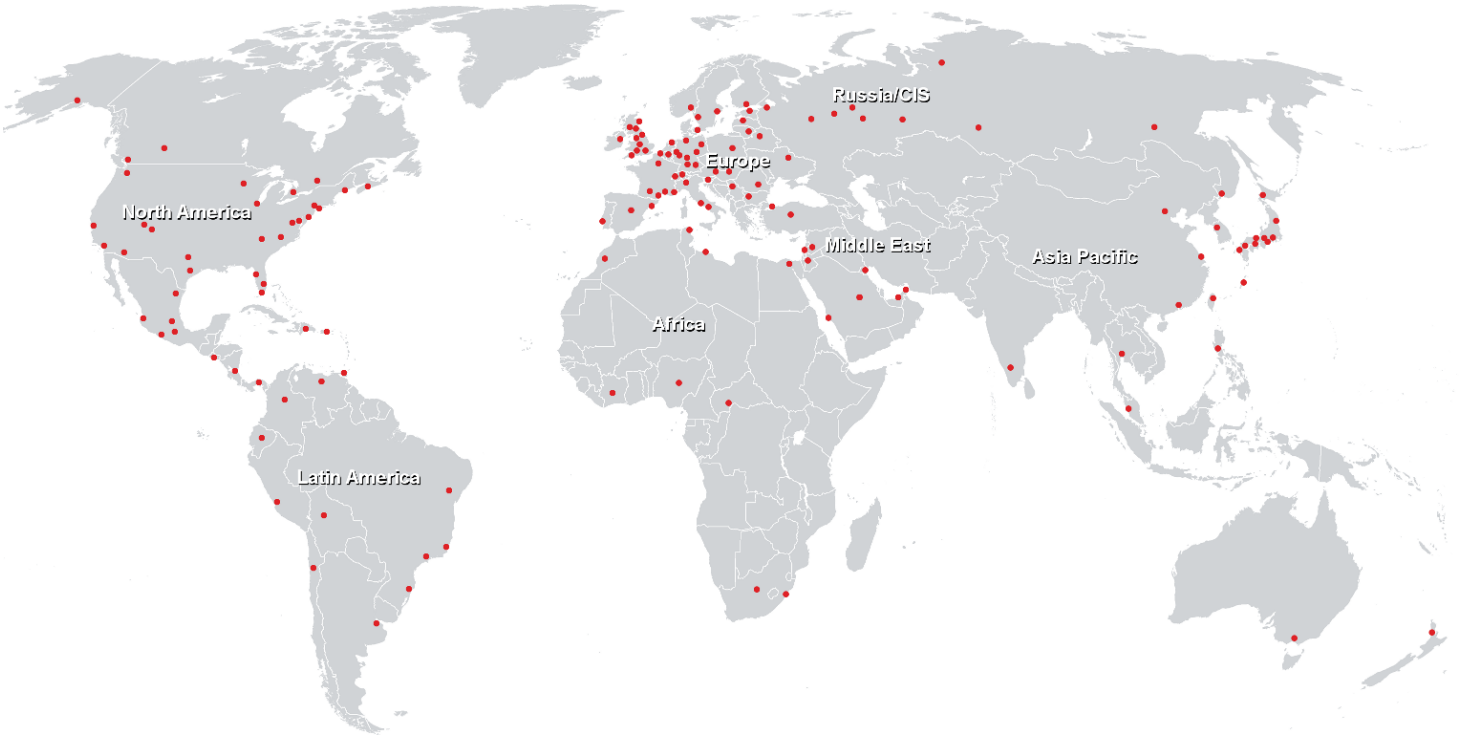
For more information, please refer to the **ServiceNow Terms and Conditions**..

Course Objectives

- Navigate pivotal moments in the ServiceNow journey of an organization as the best platform owners do.
- Develop and practice power skills needed to create and communicate value to key stakeholders.
- Learn best practices for strategic positioning of the platform, such as governance and organizational change management.
- Employ tools and techniques to gain deeper insights about the requests and demands stakeholders make of the platform.
- Connect with like-minded customers who want to learn how to be the best stewards of the platform.

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Training Centres worldwide





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