

# **opentext**<sup>™</sup>

### Universal CMDB Essentials CMS UI (UCECU)

ID UCECU Price on request Duration 3 days

#### Who should attend

This course is intended for: Network Administrators, Infrastructure Managers, CMS administrators, Application owners, operators

#### **Prerequisites**

To be successful in this course, you should have the following prerequisites or knowledge:

- · Basic knowledge of networking
- Basic knowledge of Configuration Management Systems and ITIL
- · Understanding basic queries

#### **Course Objectives**

On completion of this course, participants should be able to:

- Create TQL for integration and other use cases
- Create Service Models
- · Create different types of models and views
- Create Perspectives and use them
- Create Topology reports
- · Create Policy Management reports
- Run Change Management reports
- · Run impact analysis

#### **Course Content**

#### **Module 1: Course Overview**

- · Identify the contents and objectives of the course
- Define the class schedule and class logistics
- · Identify the related courses
- · Describe the lab environment details

#### **Module 2: Introduction to CMS**

- Define CMS and ITIL
- Define the common providers and consumers of CMS
- Identify the components of OpenText CMS

• Identify the integration capabilities of OpenText CMS

#### **Module 3: Introduction to UCMDB**

- Define UCMDB
- Identify the capabilities and features of UCMDB
- Define the integration capabilities of UCMDB
- Define the architecture of UCMDB
- Describe the visualization, mapping, and discovery capabilities of UCMDB

#### Module 4: Accessing and navigating CMS UI

- · Access CMS UI
- · Navigate in CMS UI
- Use the dashboard and create a widget
- · Use the inventory dashboard and create an inventory card

#### Module 5: Search capabilities and overview of CMS UI

- Search in CMS UI
- · Search using natural language
- · Perform an advanced search
- Explain modules in CMS UI

#### Module 6: Service Modelling using CMS UI

- Define models and modeling in UCMDB.
- · Create a service model using assisted modeling.
- Create a service model using automated service modeling (ASM)

# Module 7: Query Designer and Topology Query Language (TQL)

- Describe the Query Designer
- · Work with the Query Designer interface
- Define Topology Query Language (TQL) concepts
- Build TQLs with attribute and cardinality conditions in Query Designer

#### Module 8: Creating Views and Topology reports in CMS UI

- · Define the concept of views
- Define the different types of views



• Use Query Designer to create topology reports

#### Module 9: Reports and Resource Manager

- Identify CMS reports
- · Report dashboard and labels
- Create and run basic reports
- Manage reports
- Use Resource Manager

#### Module 10: CI Type Manager in CMS UI

- Define the UCMDB class model
- Identify UCMDB class model components (Cis, CI types, Relationship types)
- Navigate CI type Manager.
- · Work with attributes
- · Create CI type.
- · Create Relationship type.

#### Module 11: Enrichment Manager in CMS UI

- Define enrichments
- Use the Enrichment Manager
- Create enrichments
- · Schedule enrichments

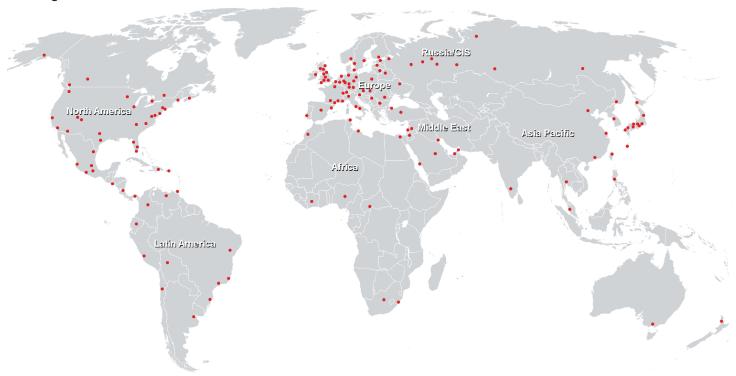
#### Module 12: Policy Manager

- Describe the purpose of policies.
- · Create and use policies via the CMS UI

## Universal CMDB Essentials CMS UI (UCECU)



#### **Training Centres worldwide**





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