

Universal CMDB Essentials CMS UI (UCECU)

ID UCECU Price on request Duration 3 days

Who should attend

This course is intended for: Network Administrators, Infrastructure Managers, CMS administrators, Application owners, operators

Prerequisites

To be successful in this course, you should have the following prerequisites or knowledge:

- Basic knowledge of networking
- Basic knowledge of Configuration Management Systems and ITIL
- Understanding basic queries

Course Objectives

On completion of this course, participants should be able to:

- Create TQL for integration and other use cases
- Create Service Models
- Create different types of models and views
- Create Perspectives and use them
- Create Topology reports
- Create Policy Management reports
- Run Change Management reports
- Run impact analysis

Course Content

Module 1: Course Overview

- Identify the contents and objectives of the course
- Define the class schedule and class logistics
- Identify the related courses
- Describe the lab environment details

Module 2: Introduction to CMS

- Define CMS and ITIL
- Define the common providers and consumers of CMS
- Identify the components of OpenText CMS

- Identify the integration capabilities of OpenText CMS

Module 3: Introduction to UCMDB

- Define UCMDB
- Identify the capabilities and features of UCMDB
- Define the integration capabilities of UCMDB
- Define the architecture of UCMDB
- Describe the visualization, mapping, and discovery capabilities of UCMDB

Module 4: Accessing and navigating CMS UI

- Access CMS UI
- Navigate in CMS UI
- Use the dashboard and create a widget
- Use the inventory dashboard and create an inventory card

Module 5: Search capabilities and overview of CMS UI

- Search in CMS UI
- Search using natural language
- Perform an advanced search
- Explain modules in CMS UI

Module 6: Service Modelling using CMS UI

- Define models and modeling in UCMDB.
- Create a service model using assisted modeling.
- Create a service model using automated service modeling (ASM)

Module 7: Query Designer and Topology Query Language (TQL)

- Describe the Query Designer
- Work with the Query Designer interface
- Define Topology Query Language (TQL) concepts
- Build TQLs with attribute and cardinality conditions in Query Designer

Module 8: Creating Views and Topology reports in CMS UI

- Define the concept of views
- Define the different types of views

- Use Query Designer to create topology reports

Module 9: Reports and Resource Manager

- Identify CMS reports
- Report dashboard and labels
- Create and run basic reports
- Manage reports
- Use Resource Manager

Module 10: CI Type Manager in CMS UI

- Define the UCMDB class model
- Identify UCMDB class model components (Cis, CI types, Relationship types)
- Navigate CI type Manager.
- Work with attributes
- Create CI type.
- Create Relationship type.

Module 11: Enrichment Manager in CMS UI

- Define enrichments
- Use the Enrichment Manager
- Create enrichments
- Schedule enrichments

Module 12: Policy Manager

- Describe the purpose of policies.
- Create and use policies via the CMS UI

Training Centres worldwide



Fast Lane Institute for Knowledge Transfer (Switzerland) AG

Husacherstrasse 3
CH-8304 Wallisellen
Tel. +41 44 832 50 80

info@flane.ch, <https://www.flane.ch>