

## Operations Bridge Manager 2022.x Advanced (OBM200-202205)

ID OBM200-202205 Price on request Duration 5 days

### Who should attend

This course is intended for:

- IT Tools engineers
- Operations staff
- Operations managers
- Availability engineers
- System administrators
- Network administrators

### Prerequisites

To be successful in this course, you should have the following prerequisites or knowledge:

- IT operations principles and practices
- Systems and network administration
- Industry-standard operating systems
- Network, system, and application monitoring principles and practices

### Course Objectives

Upon successful completion of this course, you should be able to:

- Describe, configure, and troubleshoot Configuration Item (CI) resolution
- Describe, configure, and troubleshoot Event Type Indicators (ETI) resolution
- Describe, configure, and troubleshoot the primary stages of the event pipeline
- Create and tune Topology Based Event Correlation (TBEC) rules
- Create and tune Stream Based Event Correlation (SBEC) rules
- Create and tune Time-Based Event Automation (TBEA) rules
- Create OBM custom actions
- Create and tune event suppression rules
- Create queries, views, and models in RTSM
- Customize the way health information is processed and displayed in OBM
- Create an event processing customization based on an

existing script

- Create and deploy policy templates for Data collection using:
  - Measurement Threshold Policy Template
  - REST Web Service Policy Template
  - Database Policy Template
  - Structured Log File Policy Template
- Configure Metric Streaming on nodes using the OPTIC DL (COSO) data source
- Provide an overview of OpsCx and Topology & Metric Policies

### Course Content

- Module 1: Course Overview
- Module 2: Event Pipeline
- Module 3: CI Resolution
- Module 4: ETI Resolution
- Module 5: Event Reduction Tuning
- Module 6: Topology-Based Event Correlation
- Module 7: Stream-Based Event Correlation
- Module 8: Event Automation and Forwarding
- Module 9: RTSM Modeling
- Module 10: Event Processing Interface
- Module 11: Custom Actions
- Module 12: Service Health Customization
- Module 13: Measurement Threshold Policy Templates
- Module 14: REST Web Service Policy Templates
- Module 15: Database Policy Templates
- Module 16: Structured Log File Policy Templates
- Module 17: OPTIC Data Lake (OPTIC DL)\*
- Module 18: OpsCx Overview and Topology Policies
- Module 19: OpsCx Metric Policies
- Appendix: OBM MOM Configuration\*

\*The lab exercises for this module are provided as instructor demos (not hands-on labs).

## Training Centres worldwide



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