

OBM Fundamentals (OBM100)

ID OBM100 Price on request Duration 2 days

Who should attend

This course is intended for:

- IT Tools engineers
- Operations staff
- Operations managers
- Availability engineers

Prerequisites

To be successful in this course, you should have the following prerequisites or knowledge:

- IT operations principles and practices
- Systems and network administration
- Industry-standard operating systems
- Network basic understanding

Course Objectives

On completion of this course, participants should be able to:

- Describe OBM Architecture
- Summarize what OBM is and where it fits in your project lifecycle
- Differentiate Classic OBM from Containerized OBM
- Describe the various features and functionalities available with Classic OBM
- Understand what is HI, KPI and ETI
- Use OBM to effectively identify, prioritize, and resolve events
- Describe how OBM helps in consolidation of events and to work with events
- Describe how OBM tools can do quick health check using OOTB configured tools
- Describe how Monitoring Dashboards can help overview summary of events from the environment you are monitoring, to quickly assess the health of the environment and to identify areas that require your attention
- Illustrate how Performance Perspective can benefit by exploring and visualizing the performance metrics of applications, systems, and network you are monitoring
- Describe how Event Perspective help detailed event-

related information

- Explain how Health Perspective can display the complex relationship and their dependencies with help of topological information

Course Content

Module 1: Course Overview

- Define OBM for first time Business users.
- How is OBM useful to monitor health of infrastructure?
- Use OBM to effectively identify, prioritize system or application related
- Work with events, manage event lifecycle and the related event information
- Use the Event Browser Use Event perspective, Health Perspective and Performance Perspective
- Access your lab for this course

Module 2: Operations Bridge Overview

- Describe the features and capabilities of Operations Bridge
- Describe the applications that comprise the Operations Bridge Suite
- Describe deployment options for Operations Bridge

Module 3: OBM Overview

- Describe the architecture of OBM
- Describe the components of OBM Deployment
- Summarize the primary features and capabilities of OBM

Module 4: Event Perspective

- Define OBM operator workflow
- Use the Event Browser
- Use filters to locate events of interest
- Use the Event Details
- Use the Launch Panel

Module 5: Performance Perspective

- Access performance dashboards
- Use display control features
- Use multiple methods to select time ranges
- Export performance dashboard data

- Share a link to a dashboard with others
- View real-time data
- View event overlay data with performance data

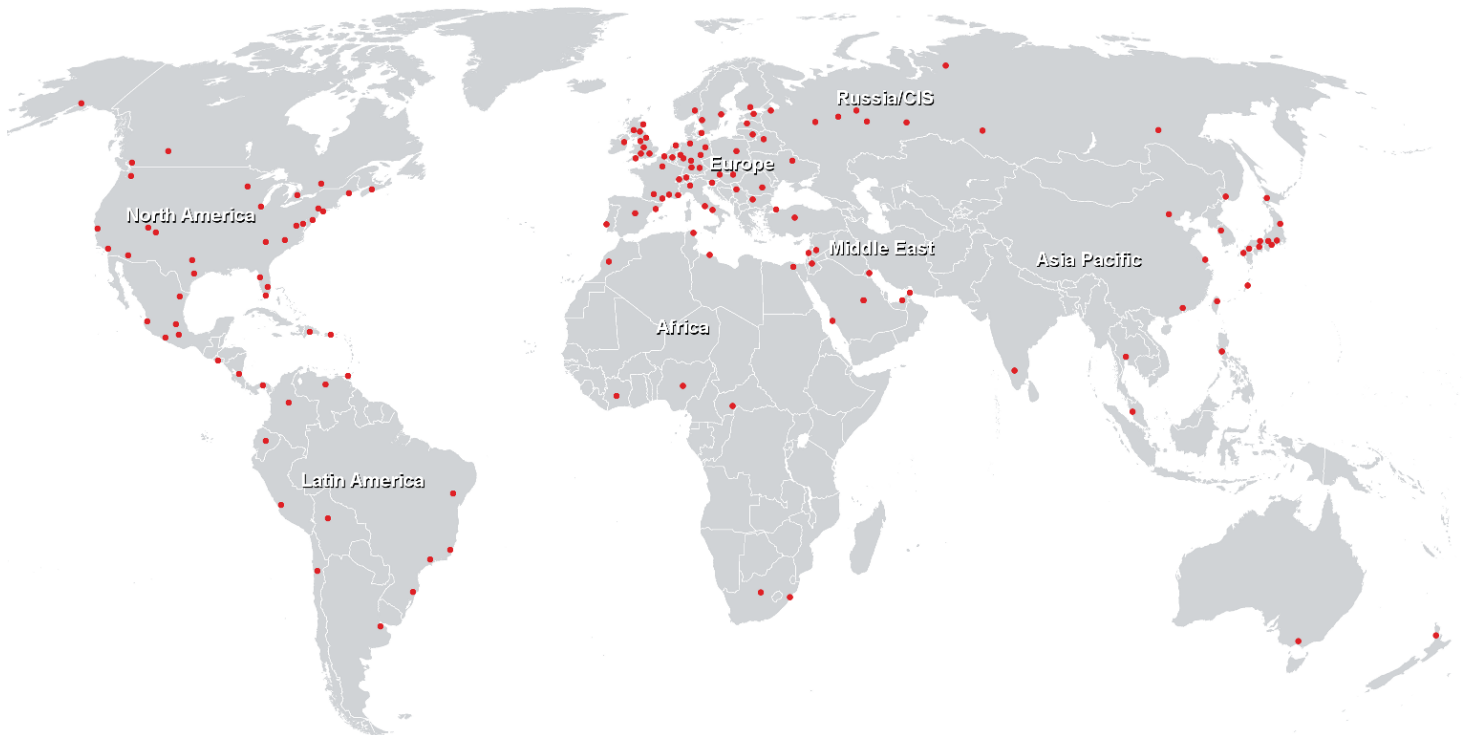
Module 6: Health Perspective

- Define Health Perspective highlights and menus
- Access Health Indicator (HI) and KPI details
- View various reports in the Health Perspective
- Use Health Top View options

Module 7: Monitoring Dashboard

- Identify typical use cases for OBM monitoring dashboards
- Use OOTB monitoring dashboards provided by OBM
- Access monitoring dashboards in My Workspace

Training Centres worldwide



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