Operations Bridge Manager (OBM) Fundamentals (OBM1-6316)

ID OBM1-6316 **Price** on request **Duration** 2 days

Who should attend

IT Tools engineers, Operations staff, Operations managers, and Availability engineers

Prerequisites

To be successful in this course, you should have the following prerequisites or knowledge:

- IT operations principles and practices
- Systems and network administration
- Industry-standard operating systems
- Network basic understanding

Course Objectives

On completion of this course, participants should be able to:

- Describe OBM Architecture.
- Summarize what OBM is and where it fits in your project lifecycle.
- Differentiate Classic OBM from Containerized OBM.
- Describe the various features and functionalities available with Classic OBM.
- Explain about Health Indicator (HI), Key Performance Indicator (KPI), and Event Type Indicator (ETI).
- Use OBM to effectively identify, prioritize, and resolve events.
- Consolidate and work with events using OBM.
- Describe how OBM tools can do quick health checks using OOTB-configured tools.
- Use Monitoring Dashboards to:
    - Summarize events from your monitoring environment.
    - Quickly assess the health of the environment and identify areas that require your attention.
- Explain how Performance Perspective helps using the performance metrics of applications, systems, and networks.
- Describe how Event Perspective helps detailed event-related information.
- Use Health Perspective to display the complex relationship and their dependencies with topological information

Course Content

Module 1: Course Overview

- Identify the contents and objectives of the course
- Define the class schedule and class logistics
- Identify the related courses
- Discuss the lab environment details
- Access the lab for this course

Module 2. Operations Bridge Overview

- Describe the features and capabilities of Operations Bridge
- Describe the applications that comprise the Operations Bridge Suite
- Describe deployment options for Operations Bridge

Module 3: OBM Overview

- Describe the architecture of OBM
- Describe the components of OBM deployment
- Summarize the primary features and capabilities of OBM

Module 4: Event Perspective

- Define OBM operator workflow
- Use the Event Browser component
- Use filters to locate events of interest
- Use the Event Details component
- Use the Launch panel

Module 5: Performance Perspective

- Access Performance dashboards
- Use display control features
- Use multiple methods to select Time ranges
- Export Performance dashboard data
- Share a link to a dashboard with others
- View real-time data
- View event overlay data with performance data

Module 6: Health Perspective

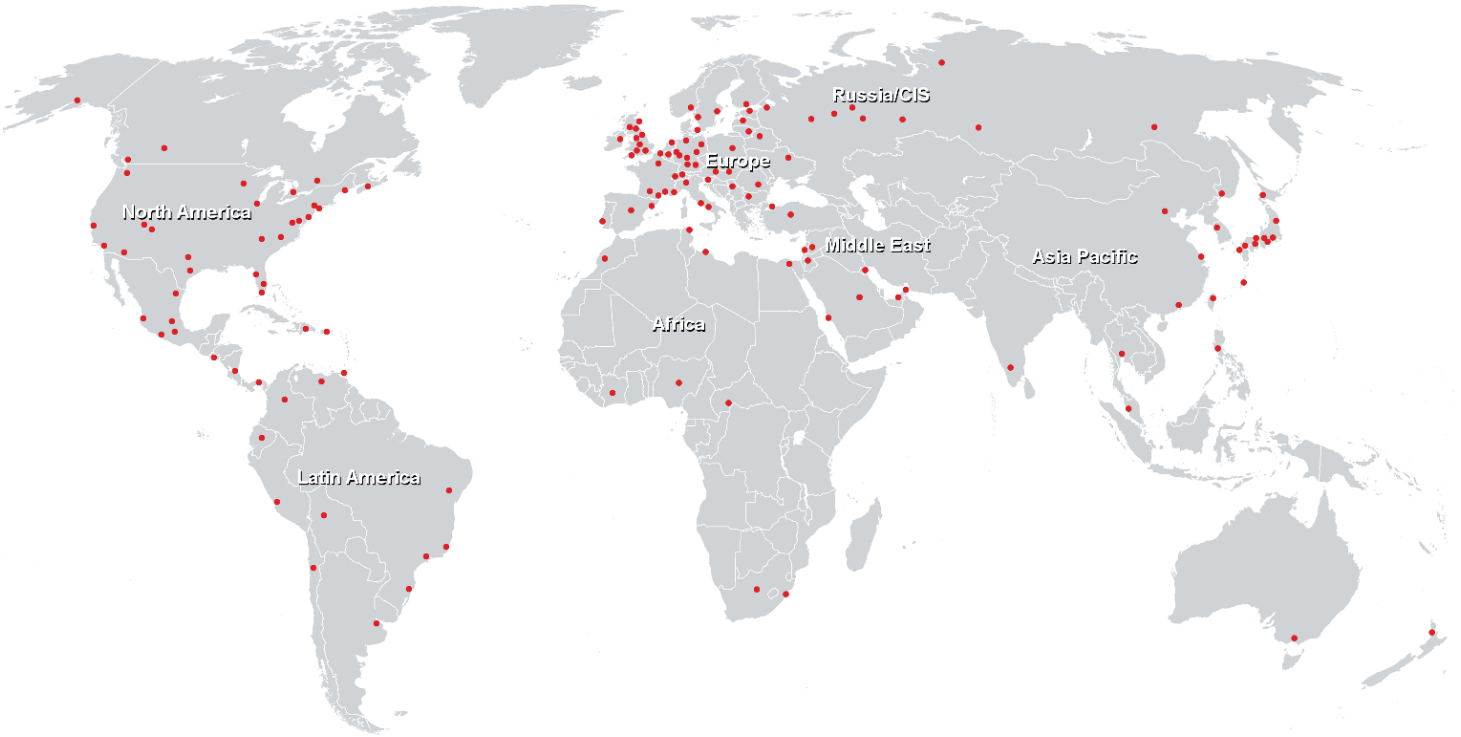
- Define Health Perspective highlights and menus

- Access HI and KPI details
- View various reports in the Health Perspective
- Use Health Top View options

Module 7: Monitoring Dashboard

- Identify typical use cases for the OBM Monitoring Dashboard
- Use OOTB Monitoring dashboards provided by OBM
- Access Monitoring Dashboard in My Workspace

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