

Operations Bridge Manager (OBM) Event Processing, Automation, and Correlation (OBM-EPAC)

ID OBM-EPAC Price on request Duration 4 days

Who should attend

This course is intended for:

- IT Tools engineers
- Operations staff
- Operations managers
- Availability engineers
- System administrators
- Network administrators

Prerequisites

To be successful in this course, you should have the following prerequisites or knowledge:

- IT operations principles and practices
- Systems and network administration
- Industry-standard operating systems
- Network, system, and application monitoring principles and practices

Course Objectives

On completion of this course, participants should be able to:

- Describe, Configure, and troubleshoot Configuration Item (CI) resolution.
- Describe, configure, and troubleshoot Event Type Indicators (ETI) resolution.
- Describe, configure, and troubleshoot the primary stages of the event pipeline.
- Create and tune Topology Based Event Correlation (TBEC) rules.
- Create and tune Stream Based Event Correlation (SBEC) rules.
- Create and tune Time-Based Event Automation (TBEA) rules.
- Create OBM custom actions
- Create Runbook automation flows
- Create and tune event suppression rules
- Customize the way health information is processed and

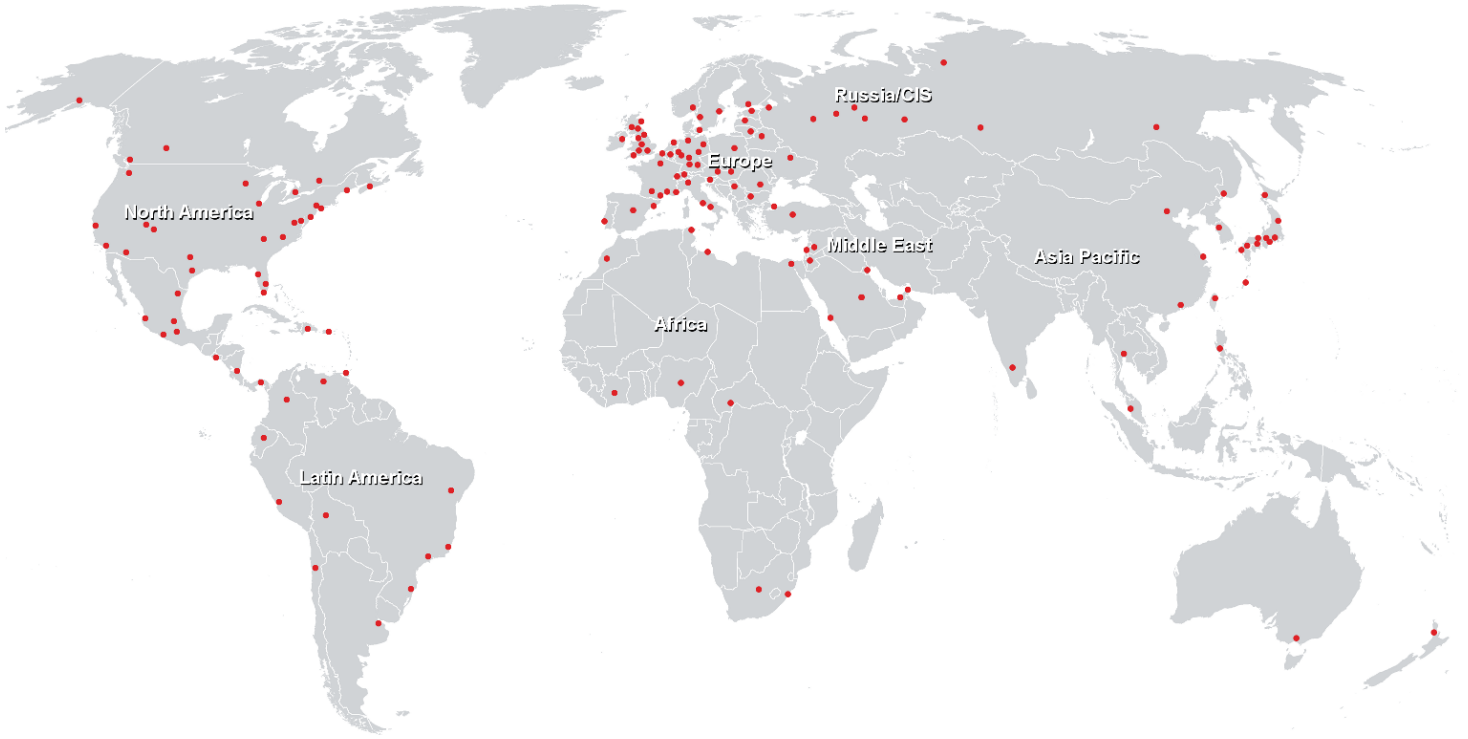
displayed in OBM

- Create an event processing customization based on an existing script.

Course Content

- Module 1: Course overview
- Module 2: Event Pipeline
- Module 3: RTSM Overview
- Module 4: CI Resolution
- Module 5: ETI Resolution
- Module 6: Event Reduction Tuning
- Module 7: Stream-based Event Correlation
- Module 8: Topology-based Event Correlation
- Module 9: Event Automation and Forwarding
- Module 10: Event Processing Interface
- Module 11: Automated Event Correlation *
- Module 12: OBM Tools
- Module 13: Custom Actions
- Module 14: Run book Automation
- Module 15: Service Health Customization

Training Centres worldwide



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