

Application Performance Management 9.x Advanced (APM220)

ID APM220 Price on request Duration 3 days

Who should attend

New users of APM 9.50, include the following:

- IT Tools engineers
- Database administrators
- System administrators
- Network administrators
- Operations managers
- Availability engineers

- Identify primary function of System Health and its utility in investigating APM issues.
- Use APM logs and Logging administrator to troubleshoot the APM issues.
- Describe the APM APIs related to System Health, SLM, EUM and Generic Reporting engines.
- Describe and configure the OBM – APM Integration, its features and configuration options.

Prerequisites

To be successful in this course, you should have the following prerequisites or knowledge.

- Systems, network, and database administration
- Information Technology Infrastructure Library (ITIL) concepts and terminology
- Industry-standard operating systems
- Network, system, and application monitoring principles and practices

Course Objectives

Upon successful completion of this course, you should be able to:

- Identify the key features of Application Performance Management (APM), its architecture, deployment and configuration scenarios.
- Identify the key features and principles of Operations Bridge and its components.
- Identify the key concepts of RTSM and Pattern and Perspective based views.
- Describe the components of the RTSM.
- Configure the RTSM – CMS Integration.
- Configure and work with an IT model to build a topology of your system, populate the model with configuration items (CIs) and relationships, and use the model to measure and manage critical business processes
- Describe RTSM population and extend the data model through enrichment
- Create the HIs, KPIs, their assignments and customizing the Service Health to meet specific needs.

Training Centres worldwide



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