# OpenText™ Operations Orchestration Operational Administration (3-7928)

**ID** 3-7928 **Price** on request **Duration** 3 days

## Prerequisites

To be successful in this course, you should have the following prerequisites or knowledge:

- Basic understanding of IT operations and infrastructure components (servers, networks, databases, and so on)
- Familiarity with workflow-based automation concepts
- Exposure to administrative tasks such as user management, scheduling, and permissions within enterprise systems

## Course Objectives

On completion of this course, participants should be able to:

- Explain the course structure, schedule, and related training modules.
- Define the core benefits, architecture, and enhancements of Operations Orchestration.
- Navigate and operate the Operations Orchestration Central UI for content and workflow management.
- Execute, monitor, and troubleshoot workflow runs using Run Management tools.
- Administer Worker Groups, manage execution permissions, and collaborate with Flow Authors.
- Configure and manage Operations Orchestration clusters and integrate Remote Action Services.
- Ensure database integrity and performance through proactive monitoring and purging.
- Set up and manage auditing mechanisms to track events and ensure system health.
- Configure system-level and security settings, including user roles, authentication, and authorization.
- Use CloudSlang and administrative tools to control workflow execution and access.

## Course Content

This course is designed for Business Administrators who manage and maintain Operations Orchestration environments. It focuses on essential business administration tasks.

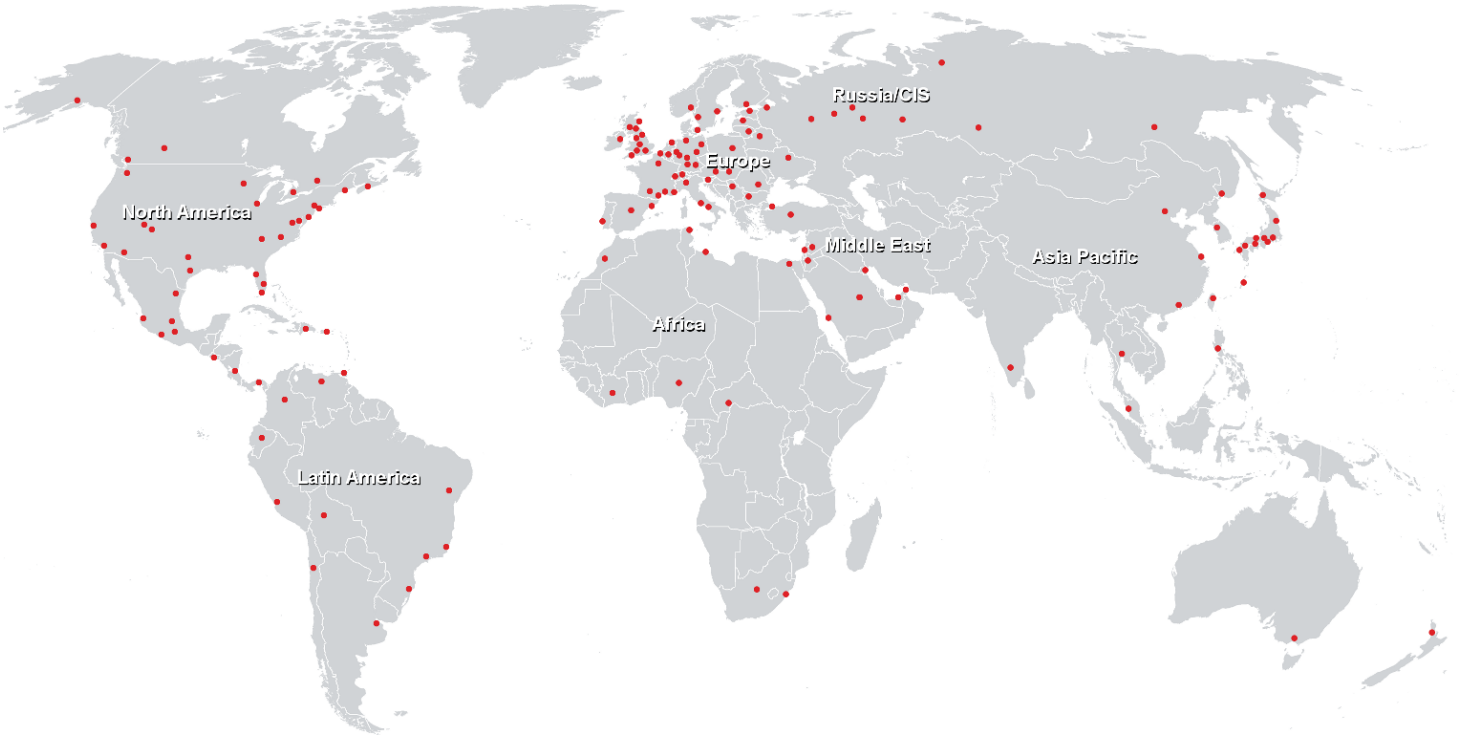
The course emphasizes essential administrative responsibilities, including activity maintenance and troubleshooting within Operations Orchestration. You will gain hands-on experience in managing users, roles and functional groups, as well as promoting and running flows.

You will also explore system administration functions and learn how to extract and analyze data from flow executions. The course structure includes updated modules and planned enhancements to align with current business administration needs.

Highlights:

- Gain a comprehensive understanding of Operations Orchestration architecture, features, and key applications.
- Explore the Operations Orchestration Central interface to deploy, manage, and collaborate on automated workflows.
- Learn to monitor, manage, and visualize workflow execution through Run Management.
- Identify the concepts and administration of Worker Groups and execution environments.
- Dive deep into clustering concepts, including Remote Action Services (RAS) integration.
- Master database health monitoring and purging techniques using SQL and Operations Orchestration flows.
- Develop expertise in system auditing, including performance monitoring and event tracking.
- Implement best practices for system security, including user authentication, permissions, and authorization.

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