AI Operations Management Reporting and Dashboards (3-6357)

ID 3-6357 **Price** on request **Duration** 2 days

Who should attend

IT Tools engineers, Operations staff, Operations managers, Availability engineers, System administrators, Network administrators

Prerequisites

To be successful in this course, you should have the following prerequisites or knowledge:

- IT operations principles and practices.
- Basic Systems and network administration.
- Basic Network, system, and application monitoring principles and practices.

Course Objectives

On completion of this course, participants should be able to:

- Explain about OPTIC DL and OMT Platform.
- Navigate the OPTIC Operations Cloud User Interface to access Flex Reports.
- Use the AI Operations Management data source based on OOTB Flex Reports.
- Create and populate custom Flex Reports with system infrastructure, configuration, and performance data from OPTIC DL.
- Use the Stakeholder Dashboard to effectively identify and represent different types of data.
- Navigate the Stakeholder Dashboard user interface.
- Create and use Stakeholder Dashboards to cater to the needs of specific users.
- Integrate OpenText AI Operation Management Data Sources with the Stakeholder Dashboard.
- Explore OpenText data source-based OOTB reports.
- Integrate Data Collectors with the Stakeholder Dashboard.
- Manage Stakeholder Dashboard user access and permissions.
- Describe about Stakeholder Dashboard Administration.

Course Content

Chapter 1: Course Overview

- Identify the contents and objectives of the course.
- Define the class schedule and class logistics.
- Identify the related courses.
- Discuss the lab environment details.

Chapter 2: Stakeholder Dashboard Overview

- Describe the types of data that can be presented in the Stakeholder Dashboard.
- Describe the data sources that can provide data to the Stakeholder Dashboard.
- Navigate the Stakeholder Dashboard user interface.
- Install Tools and Samples.
- Import Visio stencil into MS Visio.
- Describe the Stakeholder Dashboard widgets.
- Use Microsoft Visio to create the Visio dashboards and SVG files.
- Upload SVG files in the Stakeholder Dashboard.
- Explain about Widget properties.
- Describe the Dashboard Creation Process.
- Develop Custom Widget.

Chapter 3: Integrating AI Operations Management Data Sources to Stakeholder Dashboards

- Import data from OBM to the Stakeholder Dashboard.
- Connect OBM and Stakeholder Dashboard servers.
- Forward performance and event data to Stakeholder Dashboard from OBM.
- Link data channels to Stakeholder Dashboard widgets.
- Display data in Dashboards.
- Manage Dashboards.
- Integrate custom data sources with the Stakeholder Dashboard using OPSCX.

Chapter 4: Introduction to OPTIC DL

- An overview of OPTIC Management Toolkit (OMT) and OPTIC DL architecture.
- OPTIC DL Data collection sources and processes.

Chapter 5: Predefined Queries and Custom Reporting

- Overview of Predefined Queries.
- Overview types of Predefined Query.

- Configure Predefined Queries- set up system metric queries.
- Configure Predefined Queries- set up parameter queries.
- Explore Data calculation functions.
- Scheduling and administration of reports.

Chapter 6: Flex Reporting

- Explore about OPTIC Operations Cloud User Interface (UI).
- Overview of Flex Reporting.
- View Out-of-the-Box System & Event Flex Reports using OPTIC Operations Cloud UI.
- Overview of Custom Flex Reporting.
- Working with various widgets without Visio using Flex Designer.
- Create a new custom Flex Report.
- Configure the widgets with custom/pre-defined queries.
- Populate data and verify metrics in Flex Reports.

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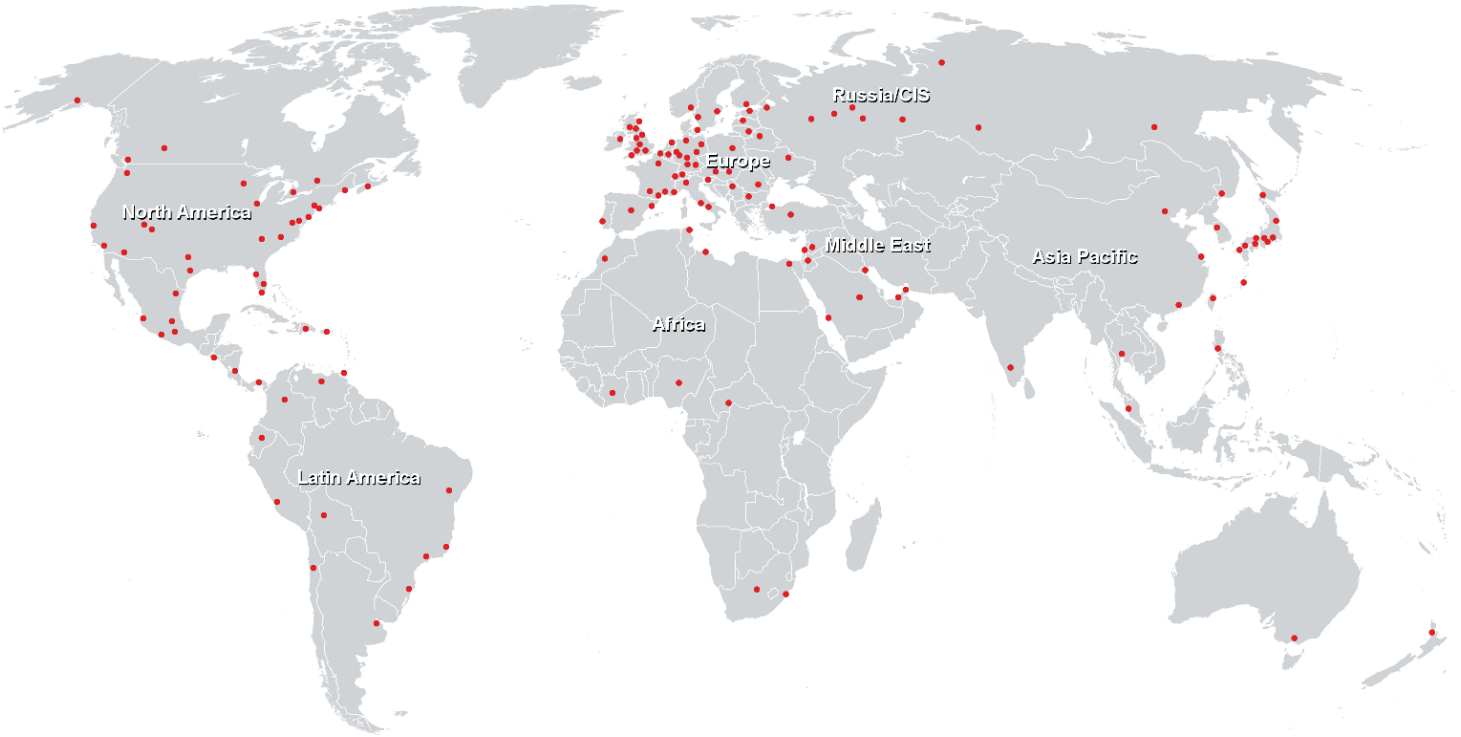

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