

OpenText™ Application Quality Management Business Administration (3-5665)

ID 3-5665 Price on request Duration 5 days

Who should attend

This course is intended for site administrators, project administrators, and other users of OpenText Application Quality Management who are responsible for managing projects, users, and workflow customizations.

Prerequisites

- Knowledge of basic testing concepts.
- Working knowledge of Windows Server administration, including services, users, and permissions.
- Familiarity with relational databases (for example, Microsoft SQL Server, Oracle) and basic SQL queries.
- Basic scripting knowledge (for example, VBScript or JavaScript) to support workflow customization.

Course Objectives

On completion of this course, participants should be able to:

- Plan and implement an OpenText Application Quality Management environment.
- Create, manage, and upgrade domains, projects, and templates.
- Create and manage users, including assigning appropriate permissions.
- Perform external authentication and configure servers and system parameters.
- Plan project groups and permissions to support organizational needs.
- Determine and apply entity customizations.
- Create and manage lookup lists for standardized data entry.
- Design and generate business views for enhanced reporting and analysis.
- Build and customize workflows to align with organizational practices.

This course provides site and project administrators with practical experience in applying the fundamental concepts, principles, and methodologies required to implement, customize, and manage OpenText™ Application Quality Management.

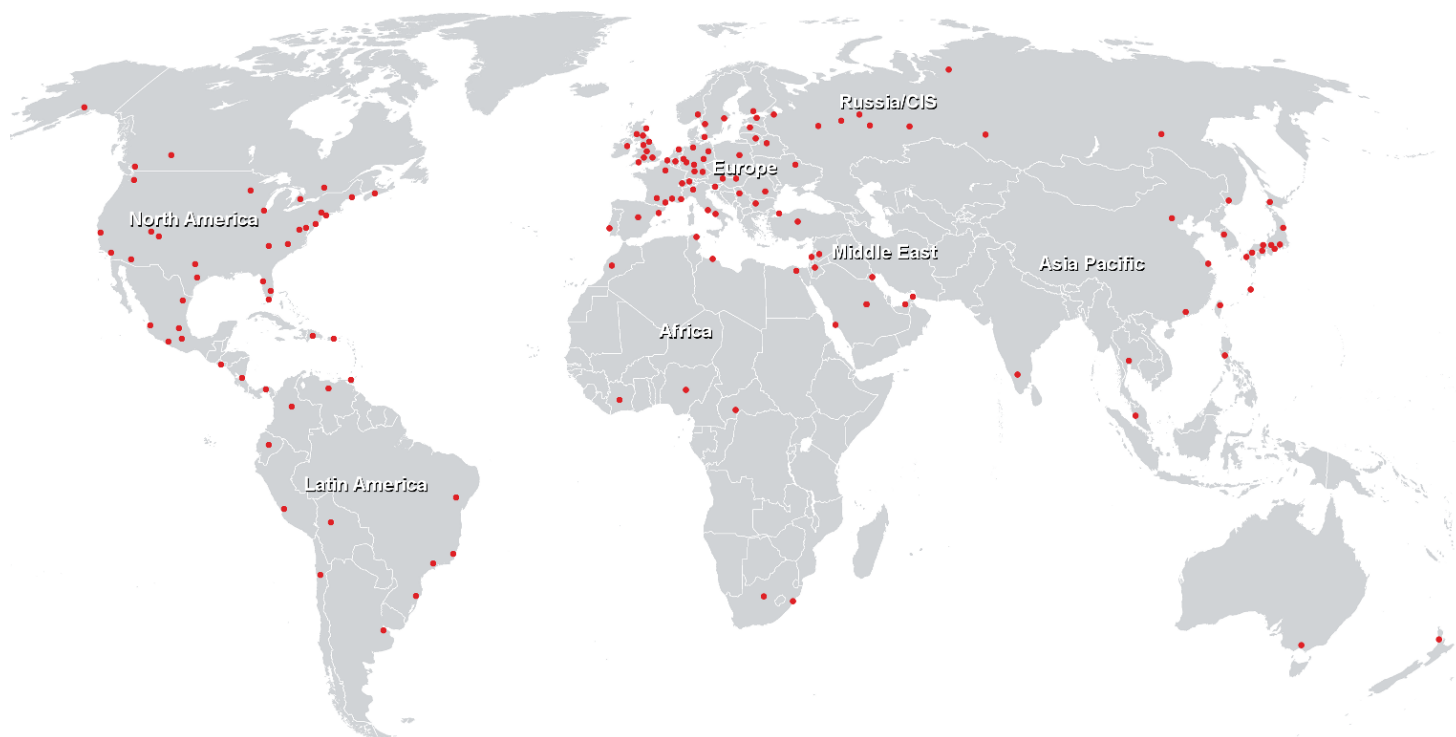
In this course, you will learn to create and manage projects, modify and add fields, define workflows, create users, and assign user permissions.

Highlights:

- Implement and maintain the OpenText Application Quality Management environment.
- Create, manage, and upgrade domains, projects, and templates effectively.
- Administer users, roles, and permissions.
- Apply external authentication and configure system parameters.
- Organize project groups to meet organizational needs.
- Customize entities for project-specific requirements.
- Standardize data entry through lookup lists.
- Enhance reporting with business views.
- Adapt workflows to organizational practices by building and customizing processes that support efficiency and compliance.

Course Content

Training Centres worldwide



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