

## Workspace ONE UEM Administration and Operations (WOUAO)

ID WOUAO Price CHF 3,750.—(excl. VAT) Duration 5 days

### Who should attend

Intermediate to advanced practitioners that manage and secure enterprise devices in their environment.

### Prerequisites

Recommended:

- A working knowledge of Workspace ONE UEM
- A background in End-User Computing
- Completed [Workspace ONE Deploy and Manage \(WODAM\)](#) course

### Course Objectives

- Explain the core capabilities and value of Workspace ONE UEM in enterprise device management.
- Design and implement secure device enrollment workflows for multiple platforms.
- Integrate directory and identity services to enable authentication and access control.
- Configure and manage conditional access policies to protect corporate resources.
- Deploy and manage applications across diverse device types and operating systems.
- Create and apply advanced device profiles and configuration policies.
- Automate administrative workflows using Freestyle Orchestrator.
- Implement modern management practices for Windows devices.
- Apply best practices for managing Apple and Android devices in enterprise environments.
- Explain and configure common Workspace ONE enterprise integrations.
- Securely deploy configurations to devices managed by Workspace ONE UEM.
- Deploy and manage applications to Workspace ONE UEM managed devices.
- Analyze a Workspace ONE UEM deployment.
- Explain how to enable email access on devices.
- Discuss strategies to maintain environment and device fleet health.

- Troubleshoot and resolve basic issues related to devices, applications, and policies.

### Course Content

- Course introduction
- Workspace ONE foundations
- Workspace ONE architecture
- Directory services and identity management
- Access integration, policies and conditional access
- Application management
- Profiles and policies – basics and beyond
- Scripting and automation with Freestyle Orchestrator
- Modern management for Windows – Part 1
- Modern management for Windows – Part 2
- Apple Device Management – Part 1
- Apple Device Management – Part 2
- Android Enterprise deep dive
- Omnisia Intelligence
- Security, Compliance, and Zero Trust
- Workspace ONE UEM API
- Troubleshooting and diagnostics – Part 1
- Troubleshooting and diagnostics – Part 2

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## Training Centres worldwide



### Fast Lane Institute for Knowledge Transfer (Switzerland) AG

Husacherstrasse 3  
CH-8304 Wallisellen  
Tel. +41 44 832 50 80

[info@flane.ch](mailto:info@flane.ch), <https://www.flane.ch>