

Horizon Troubleshooting Bootcamp (HTSBC)

ID HTSBC Price on request Duration 5 days

Who should attend

Tier 1 system administrators, and integrators responsible for managing and maintaining Horizon Infrastructure.

Prerequisites

Horizon Deploy and Manage (HDM)

Before attending this course, you must have the following skills:

- Use vSphere Web Client
- Configure Windows systems to enable Remote Desktop Connections

Course Objectives

Horizon Troubleshooting Bootcamp is a five-day combination course of Horizon Virtual Desktop Troubleshooting & Horizon Infrastructure Troubleshooting. This training collection gives you the hands-on skills in resolving common issues that occur in a Horizon® environment. You will engage in a series of lab exercises to bring existing environment issues to resolution. The exercises mirror real-world troubleshooting use cases. These exercises equip learners with the knowledge and practical skills to manage typical challenges faced by Tier 1 virtual desktop administrators and operators, as well as advanced knowledge, skills, and abilities to troubleshoot Horizon infrastructure. This workshop teaches the required skill and competence for troubleshooting Horizon Connection Server, Unified Access Gateway, protocols, connections, and certificates.

Horizon Troubleshooting bootcamp provides two challenge labs designed to present participants with virtual desktops and infrastructure issues that may arise in actual Horizon environments. The lab objective is to put into practice the contents covered during the training to create a working environment.

By the end of this session, attendees should be able to:

- Implement a structured approach to troubleshooting
- Resolve common issues that occur in a Horizon environment
- Describe key Horizon Connection Server features that are available as CLI options with the vdmadmin command
- Identify the log locations for each Horizon component
- Identify procedures to diagnose and fix problems related to the creation and use of machines and desktop pools
- Discuss the Logon Monitor requirements
- Explain how to optimize Horizon Windows desktops
- Discuss how to troubleshoot problems related to Instant cloned machines
- Identify steps that you can follow to solve problems related to Horizon Client
- Discuss troubleshooting techniques for common client connection issues
- Discuss troubleshooting steps applicable to device redirection in Horizon
- Discuss Connection Server advanced configurations
- List troubleshooting techniques for Connection Server common issues
- Interpret Horizon Connection Server logs
- Identify UAG configuration and certificate issues
- List troubleshooting steps for UAG common issues
- Describe BLAST configuration verification using logs and settings
- Describe different security options for the Horizon environment.
- Describe BLAST optimization recommendations for different use cases
- Describe Horizon Connections and how to troubleshoot related issues
- Describe Horizon Certificates
- List troubleshooting steps for Horizon certificates common issues
- Describe Cloud Pod Architecture troubleshooting scenarios
- Identify and fix problems in a Horizon environment

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Training Centres worldwide



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