Theory Of Constraints – For Project and IT Service Management (TOC)

ID TOC **Price** 950.— €(excl. VAT) **Duration** 1 days

Who should attend

Employees working in a startup, on projects, or on an IT service desk.

Prerequisites

None

Course Objectives

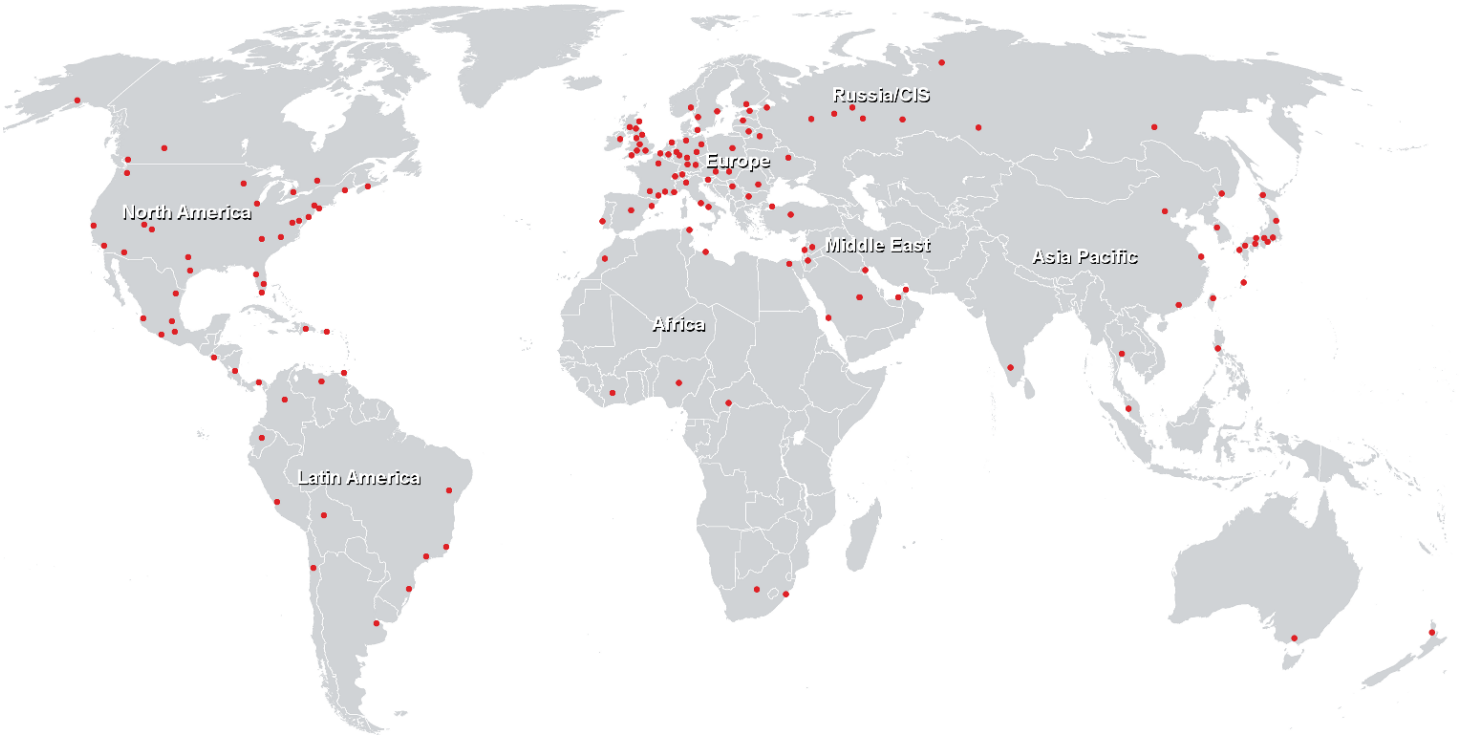
You have a basic understanding of how Theory Of Constraints works and how to use it when working on a project or in an IT Service Desk.

Course Content

- Drum Buffer Rope Principle
  - Identify - Identify tight fit (Drum)
  - Exploit - set buffers and set up tight fits
  - Subordinate - synchronize material release via EP plan and the Rope
  - Strengths - sustainably strengthen capacity of the bottleneck
  - Avoid inertia - go back to point 1
- Use in projects and in the IT service desk

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Training Centres worldwide





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