

Project Management – Basics (PMB)

ID PMB **Price** 950.— €(excl. VAT) **Duration** 1 day

Who should attend

Employees who work on projects or in an IT service desk.

Prerequisites

None

Course Objectives

You have a basic understanding of how classic project management works and how to use it when working on a project or in an IT service desk.

Course Content

- Basic principles
- Knowledge areas
- Processes and Management Products
 - Prepare a project
 - Build a project environment
 - Control a project
 - Daily management of a project
 - Building and testing specialists products
 - Managing project phases
 - Completing a project
- Use of classic projects in an IT service desk

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Training Centres worldwide



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