

## Project Management – Basics (PMB)

**ID** PMB **Price** 950.— €(excl. VAT) **Duration** 1 day

### Who should attend

Employees who work on projects or in an IT service desk.

### Prerequisites

None

### Course Objectives

You have a basic understanding of how classic project management works and how to use it when working on a project or in an IT service desk.

### Course Content

- Basic principles
- Knowledge areas
- Processes and Management Products
  - Prepare a project
  - Build a project environment
  - Control a project
  - Daily management of a project
  - Building and testing specialists products
  - Managing project phases
  - Completing a project
- Use of classic projects in an IT service desk

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## Training Centres worldwide



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