

Transform your everyday business processes with agents (MS-4019)

ID MS-4019 Price CHF 690.—(excl. VAT) **Duration** 1 day

Prerequisites

- Students should have basic functional experience with Microsoft 365 services.
- Students must have a proficient understanding of general IT practices.

Course Content

- Get started with agents
 - This module examines how agents act as AI-powered assistants embedded within SharePoint and Microsoft Copilot Chat, providing real-time support by offering suggestions, automating processes, and helping users navigate through complex tasks.
- Explore prebuilt Microsoft 365 Copilot agents
 - This module provides a practical guide to using Microsoft 365 Copilot Chat's prebuilt agents, which enable users to streamline tasks, retrieve information efficiently, and enhance productivity through AI-powered conversational tools.
- Build and manage an agent
 - This module guides you through the foundational concepts and practical steps required to create, test, and manage agents in Microsoft 365 Copilot Chat and SharePoint.
- Share and use agents
 - This module explores how everyday business users can share and use agents in SharePoint and Microsoft 365 Copilot Chat.

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Training Centres worldwide



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