

# Configure Dynamics 365 customer experience model-driven apps

**ID** MB-280T01 **Price** CHF 870.—(excl. VAT) **Duration** 1 day

## Who should attend

This course is designed for IT or marketing professionals who want to learn how to leverage model-driven applications, Dynamics 365 Sales, Dynamics 365 Customer Insights, and Microsoft 365 Copilot for Sales for their organizations. Students should be familiar with Microsoft Power Apps and basic data modeling principles.

## This course is part of the following Certifications

Microsoft Certified: Dynamics 365 Customer Experience Analyst Associate (MCDCEAA)

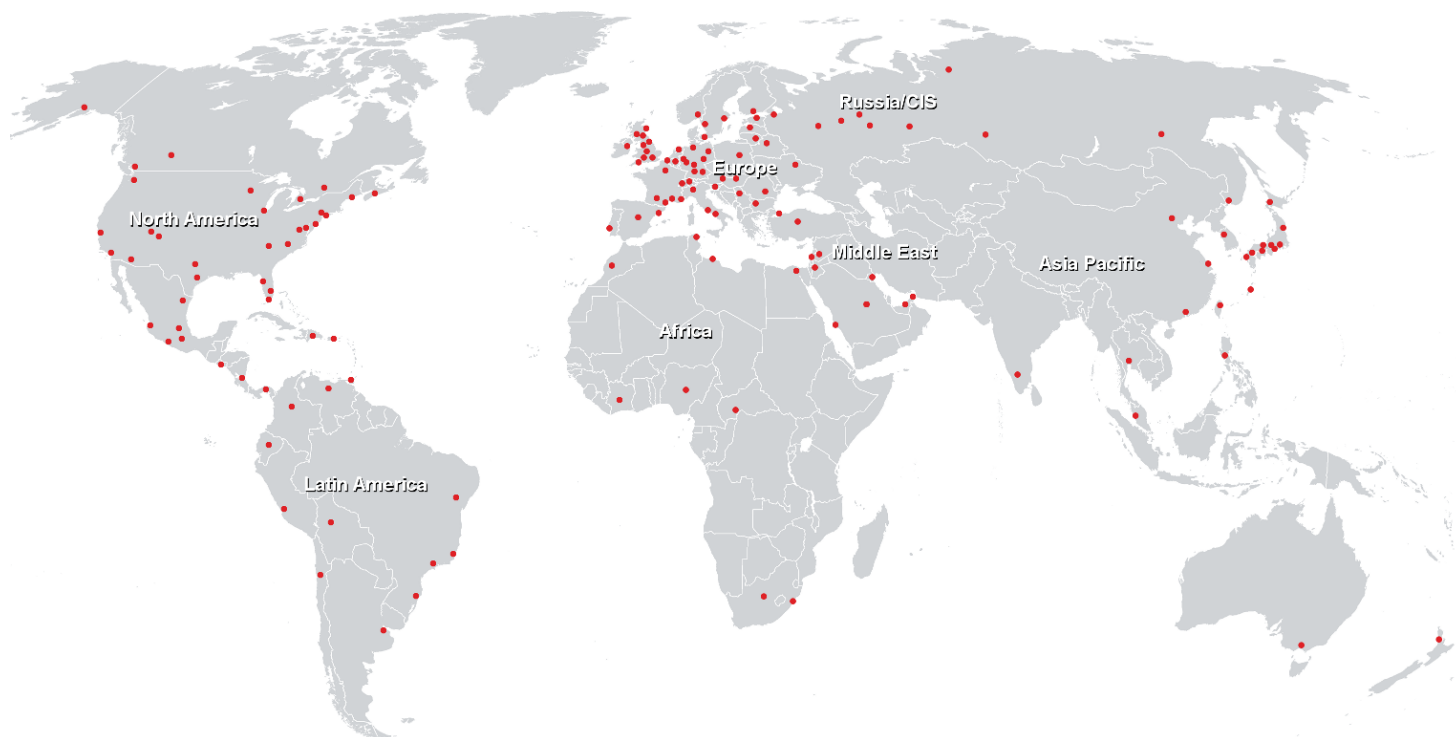
## Prerequisites

Students should be familiar with the Dynamics 365 customer experience suite, including Dynamics 365 Sales and Dynamics 365 Customer Insights.

## Course Content

- Get started using Dataverse
- Create relationships, business rules, calculations, and rollups in Dataverse
- Customize the command bar in Power Apps
- Visualize, import, and export Microsoft Dataverse data

## Training Centres worldwide



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