



Microsoft Dynamics 365 Field Service (MB-240T00)

ID MB-240T00 **Price** CHF 2,520.—(excl. VAT) **Duration** 4 days

Who should attend

This course is designed for IT professionals with experience or interest in delivering Field Service solutions for large-scale customers.

This course is part of the following Certifications

Microsoft Certified: Dynamics 365 Field Service Functional Consultant Associate (MCDFSFCA)

Course Content

- Configure Microsoft Dynamics 365 Field Service
- Configure bookable resources in Dynamics 365 Field Service
- Schedule crews, facilities, and resource pooling in Dynamics 365 Field Service
- Work order management, agreements, inventory, and purchasing in Dynamics 365 Field Service
- Incident types in Dynamics 365 Field Service
- Inspections in Dynamics 365 Field Service
- Manage scheduling options in Dynamics 365 for Field Service
- Customize the schedule board in Dynamics 365 Field Service
- Deploying Resource Scheduling Optimization
- Get started with the Dynamics 365 Field Service Mobile application
- Customize and configure the Dynamics 365 Field Service Mobile application
- Integrate Dynamics 365 Remote Assist with Dynamics 365 Field Service
- Customer assets in Dynamics 365 Field Service
- Set up Field Service to create work orders from IoT data
- Create custom apps for Dynamics 365 Field Service
- Gather customer feedback with Dynamics 365 Customer Voice



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Fast Lane Institute for Knowledge Transfer (Switzerland) AG

Husacherstrasse 3
CH-8304 Wallisellen
Tel. +41 44 832 50 80

info@flane.ch, <https://www.flane.ch>