



Juniper Technical Support Fundamentals (JTSF)

ID JTSF **Price** US \$ 2,000.—(excl. VAT) **Duration** 2 days

Course Content

This two-day course provides students with the foundational knowledge required to work in a Technical Support Engineer role. The course summarizes technical support concepts and provides a basic introduction to Juniper products and software. Key topics within this course include technical support concepts, networking, Linux fundamentals, troubleshooting process, soft skills, and basic introduction to Juniper products and software. This course uses cSRX Container Firewall and Containerized Routing Protocol Daemon (cRPD) devices in the lab and is based on Junos OS Release 22.1R1. Also included in the lab is a student desktop (running Ubuntu 20.04.4 LTS).

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Training Centres worldwide



Fast Lane Institute for Knowledge Transfer (Switzerland) AG

Husacherstrasse 3
CH-8304 Wallisellen
Tel. +41 44 832 50 80

info@flane.ch, <https://www.flane.ch>