

ITIL® AI Governance (Version 5) (ITIL5AIG)

ID ITIL5AIG **Price** CHF 1,700.—(excl. VAT) **Duration** 2 days

Who should attend

- Professionals with AI (delivery) responsibility including product managers, service managers, service designers, project and programme managers, transformation leads, implementation leaders, operations managers, SREs, and DevOps leaders
- Professionals responsible for introducing, embedding, or managing AI at scale across products, services, projects, programmes, and organizational workflows

Prerequisites

- No certification prerequisites
- Accredited training or Official eLearning (coming soon)

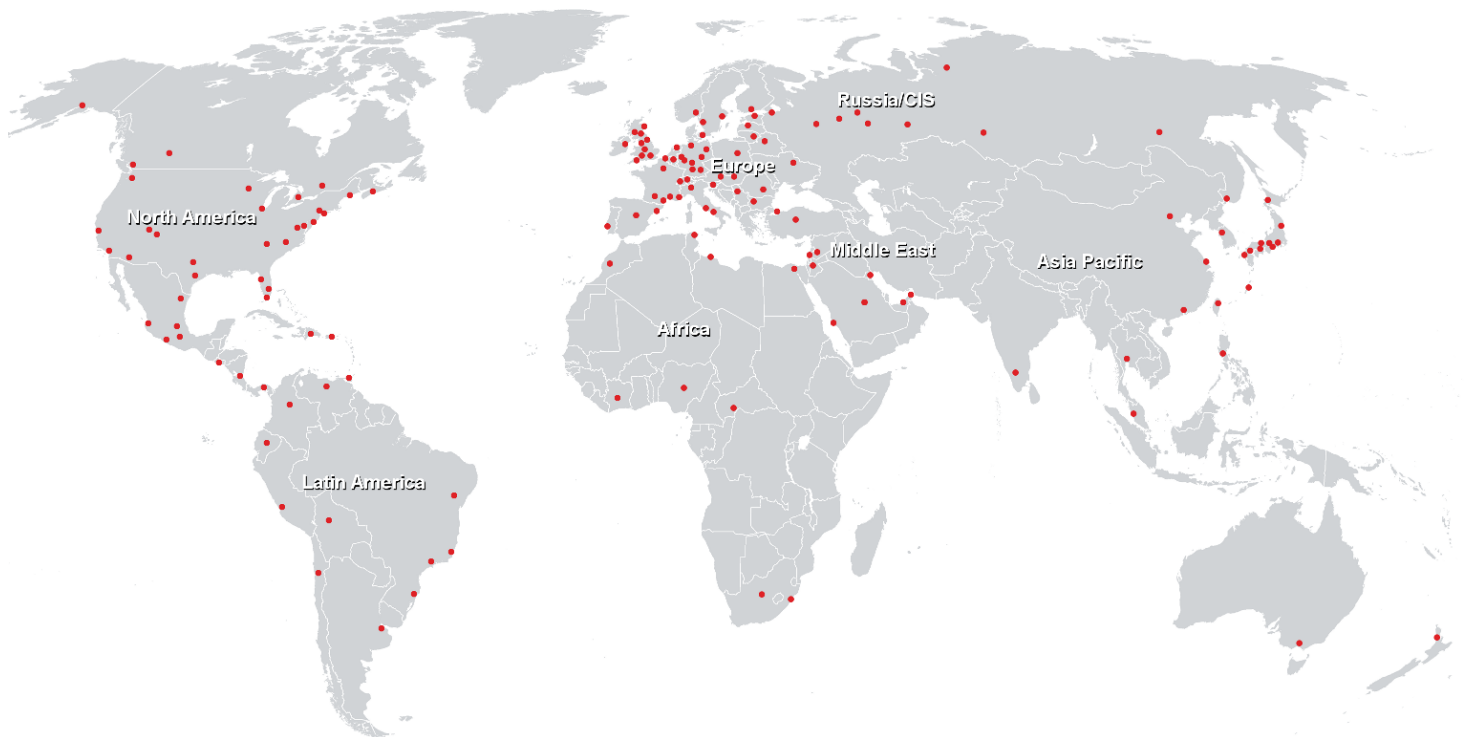
Course Objectives

Stronger AI Ops and operational resilience, accountability and trust in AI-enabled products and services
Safer AI adoption at scale
Reduces compliance, regulatory, and supplier risks
Realize AI's transformative potential while maintaining compliance, and stakeholder confidence
Governance assurance across delivery lifecycles potential while maintaining compliance, resilience, and stakeholder confidence

Course Content

This module supports a holistic understanding of AI governance, combining proven principles with practical, role-aligned guidance to help organizations use, manage, and govern AI with clarity, accountability and trust. It helps professionals establish clear oversight and accountability for AI across functions, balance innovation, ethics, and compliance without sacrificing agility, maintain human control over AI outcomes, and scale AI responsibly to deliver measurable, sustainable value.

Training Centres worldwide



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