ITIL Version 5 Managing Professional: ITIL Service (I5MPIS)

ID I5MPIS **Price** CHF 3,400.—(excl. VAT) **Duration** 2 days

Who should attend

- Service management and service delivery professionals
- Product and digital delivery roles
- Architecture and service design roles
- Software and application development teams

Prerequisites

- Any ITIL 4 certification or
- ITIL Version 5 Foundation (ITIL5F)
- Accredited training or Official eLearning

Course Objectives

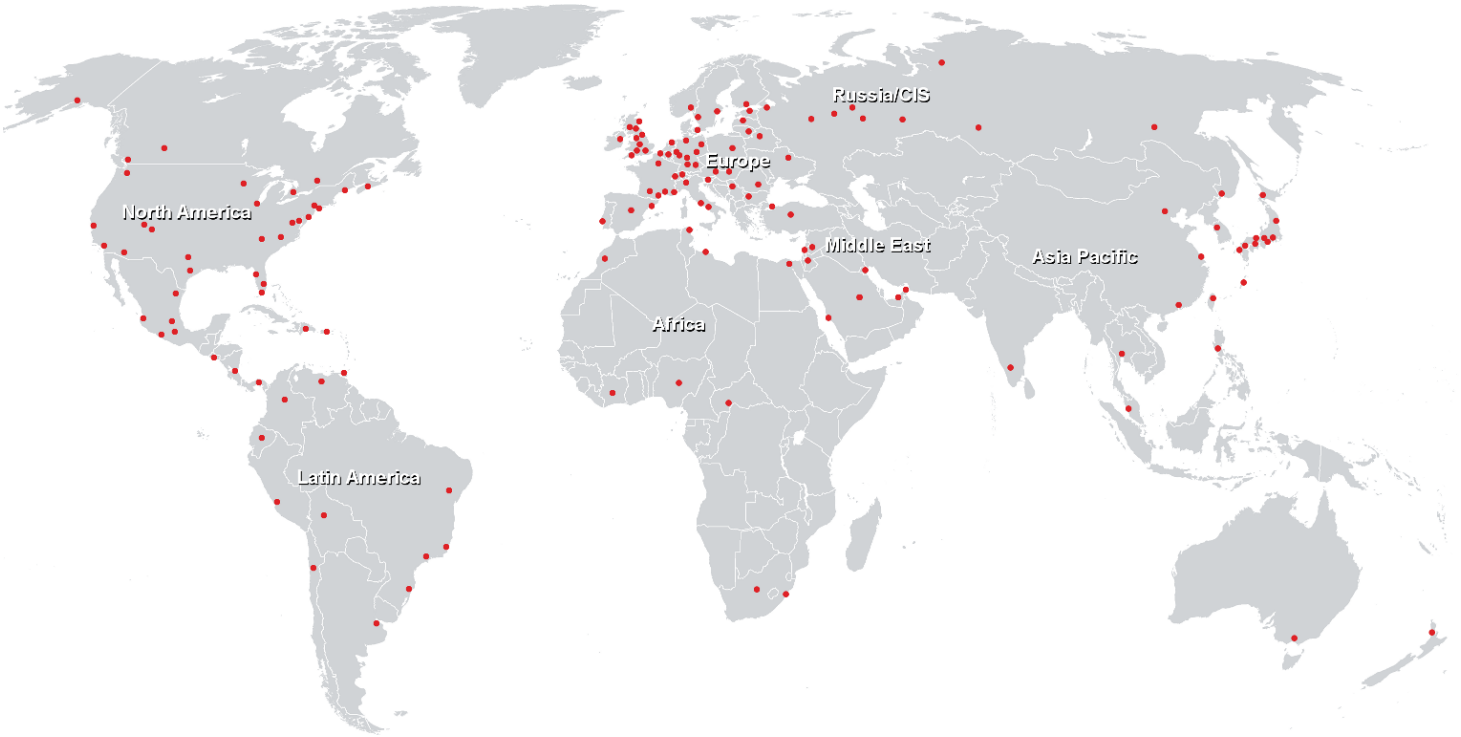
- Enables organizations to apply ITIL principles across incident, request, problem, change, and continual improvement practices, improving reliability, resilience, and measurable value delivery
- Helps break down silos by aligning service delivery with business objectives, leveraging automation, and supporting continual improvement
- Positions service management as a strategic, tactical, and operational enabler, linking investment decisions directly to business outcomes

Course Content

- Digital Products and Services
- Discover
- Design
- Acquire
- Build
- Transition
- Operate
- Deliver
- Support
- Lifecycle Management

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Training Centres worldwide





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