Automate Business Processes using Copilot Cowork and Copilot Studio (M365-PILOT)

ID M365-PILOT **Price** CHF 2,490.—(excl. VAT) **Duration** 4 days

Who should attend

- Power Platform Makers
- Software Engineers for Agentic AI
- Solution Architects for Agentic AI

Prerequisites

- GitHub User Account
- Basic Knowledge of the Microsoft 365 Platform

Course Content

Module 1: Introduction to Copilot Cowork & Copilot Studio

- Agents & Copilots for Microsoft 365
- How Agents Work
- Agent Harnesses: Choose the Runtime
- Where to Build and What It Costs
- Copilot Chat & Productivity Agents
- Prepare the Tenant: Licenses & Credits (optional)

Module 2: Microsoft 365 Copilot Cowork

- Getting Started with Cowork
- Understanding Skills: Built-in Skills & the Side Panel
- Creating Custom Skills with SKILL.md
- Scheduled Prompts & Event-Driven Tasks
- Extending Cowork with Plugins
- Human-in-the-Loop: Approving Actions & Staying in Control

Module 3: Copilot Studio Basics

- Standard Agents: Create & Configure
- Knowledge Sources & Suggested Prompts
- Topics, Entities & Variables
- Power Fx: Formulas in Topics
- Adaptive Cards: Collect Structured Input
- Publishing to Teams & Copilot

Module 4: Extending Copilot Studio Agents with Tools

- Prompt Tool & Code Interpreter
- Connector Tools: Prebuilt Connectors
- Agent Flows: Deterministic Automation
- Dataverse: Knowledge & Business Records
- Custom Connectors & REST APIs
- MCP Servers as Agent Tools
- Computer Use: Apps Without APIs

Module 5: Advanced Copilot Studio Agents

- Autonomous Agents & Event Triggers
- Generative Orchestration & Multi-Agent Routing
- Deep Reasoning Models
- Microsoft Foundry Agents: Core Concepts
- Foundry Agents in Copilot Studio
- Voice Agents: IVR & Post-Call (optional)
- Test and Evaluate Standard Agents (optional)

Module 6: GitHub Copilot Agents in Copilot Studio

- Standard vs. GitHub Copilot Agents
- The Unified Build Surface and the New Orchestrator
- Agent Skills in Copilot Studio
- Tools, MCP, and the New Workflows Designer
- Grounding Agents with Work IQ, Foundry IQ, and Fabric IQ
- Building Apps in Copilot Studio
- Test and Evaluate Copilot Studio Agents

Module 7: Publishing & Maintaining Copilot Studio Agents

- Environments, Solutions & the Admin Center
- Publishing Agents & Microsoft Channels
- Application Lifecycle Management & Source Control
- Using Advanced Channels: WhatsApp, Web & Direct Line (optional)
- Agentic Building: Copilot Studio Plugins for Coding Agents

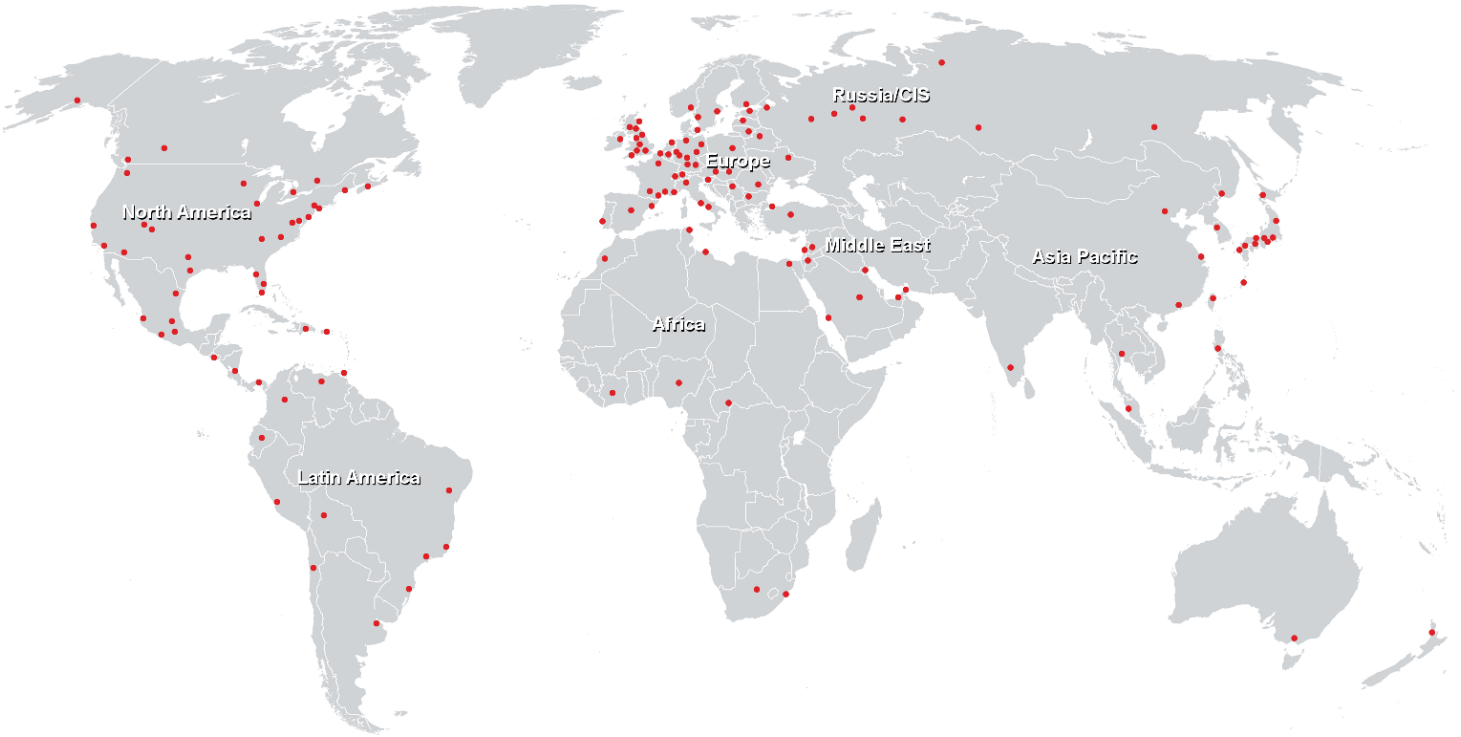
Module 8: AI Teammates: Autopilot & Agent Accounts (Optional)

- Meet Autopilot: Digital Teammates in Microsoft 365
- Working with Autopilot: Goals, Memory & Long-Running Work
- Agent Accounts: Give a Copilot Studio Agent Its Own Identity
- Proactive Teammates: Triggers, Email & Teams Mentions

- Shared Memory, Licensing & Teammate Governance

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Training Centres worldwide





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