Fast Lane

Jazz for Service Management 1.1 Dashboarding Made Simple (TN700G)

ID TN700G **Price** CHF 3,500.—(excl. VAT) **Duration** 4 days

Who should attend

Individuals who need to understand how to design, develop, and deploy business dashboards using Jazz for Service Management.
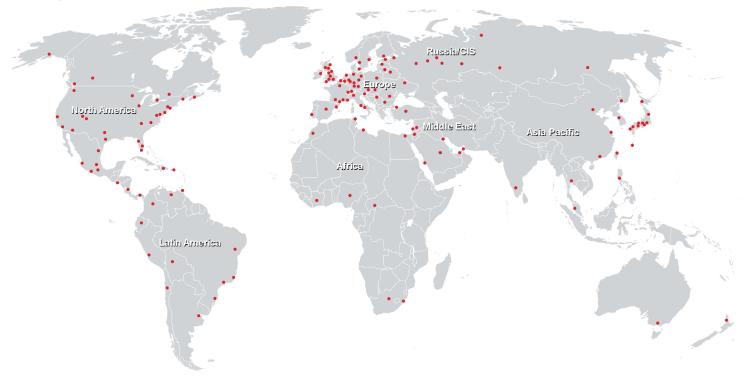
Prerequisites

Before taking this course, you should have the following skills:

- Basic understanding of the Jazz for Service Management dashboard server tools
- Basic understanding of database design and operation, including concepts such as tables, views, and schemas
- Basic understanding of Internet design and terminologies, including HTTP, JSP, URI, URL, and REST

Course Content

This workshop teaches how to design, develop, and deploy business dashboards. You develop business dashboard requirements, designing prototype dashboards, tools, and techniques for mining data. The data sources include IBM applications, such as Netcool Operations Insight, IBM Tivoli Monitoring, IBM Tivoli Business Services Manager, Tivoli Application Dependency Discovery Manager, and Netcool Network Management. You also learn techniques to mine business data from non-IBM sources, such as databases, Internet feeds, and legacy application consoles. You learn how to use IBM Netcool/Impact, and Tivoli Directory Integrator to create DASH data providers that extract and enhance data from back-end data sources. You also learn how to federate and include supported application consoles, such as Smart Cloud Application Performance Management user interface.

Training Centres worldwide

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