

Customize the IBM Case Manager Client User Interface (V5.3.2) (F2940G)

ID F2940G **Price** CHF 940.—(excl. VAT) **Duration** 1 day

Who should attend

This course is for Solution Architects, Solution Designers, Developers, Solution Builders, System Administrators, and any users who are responsible for building and customizing Case Manager solutions.

Prerequisites

Knowledge of IBM Case Manager concepts and the ability to manage cases in the client, or IBM Case Manager Essentials (V5.3.2) (classroom)(F2900G), or IBM Case Manager Essentials (V5.3.2) (self-paced) (F2909G) The ability to build an IBM Case Manager solution, or Build an IBM Case Manager Solution (V5.3.2) (classroom)(F2910G), or Build an IBM Case Manager Solution (V5.3.2) (self-paced) (F2919G)

Course Content

In this course, you will customize IBM Case Manager Client without using much code. In an IBM Case Manager system, you will create pages with custom layout and implement new actions by configuring buttons and menu items. You will use the Calendar widget to track case events and a Script Adapter widget to transform the data. You will learn how to wire two widgets together to establish communication, customize views for case properties including business objects, specify viewers for documents, and implement External Data Services to create dependent choice lists.

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Training Centres worldwide



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