



Build an IBM Case Manager Solution (V5.3.2) (F2910G)

ID F2910G **Price** CHF 940.—(excl. VAT) **Duration** 1 day

Who should attend

This course is intended for solution architects, developers, business analysts, system administrators, or anyone who works as a solution builder within their company.

Prerequisites

- Knowledge of Case Manager concepts, such as case management, case, solution, task.
- The ability to identify parts of a solution.
- or IBM Case Manager Essentials V5.3.2 (classroom)(F2900G)
- or IBM Case Manager Essentials V5.3.2 (self-paced) (F2909G)

Course Content

In this course you will create basic case management solutions with IBM Case Manager Builder and Process Designer. Using an iterative solution development process, you will create, deploy, test, and revise your solutions, adding complexity and functionality to your solutions as you gain skills. You will create properties and document classes, configure roles and in-baskets, and define case stages. You will work with case types, tasks, and workflows. This course includes some guidelines on solution design principles. After completing this course, you can build on these skills by taking more advanced or specialized courses in security, user-interface customization, and solution deployment.

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Training Centres worldwide



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