

Build Agents with CX Agent Studio (BACXAS)

ID BACXAS **Price** CHF 1,300.—(excl. VAT) **Duration** 2 days

Who should attend

Conversational Architects, Conversational Designers, Data Engineers/Scientists and other roles supporting implementation of AI agents.

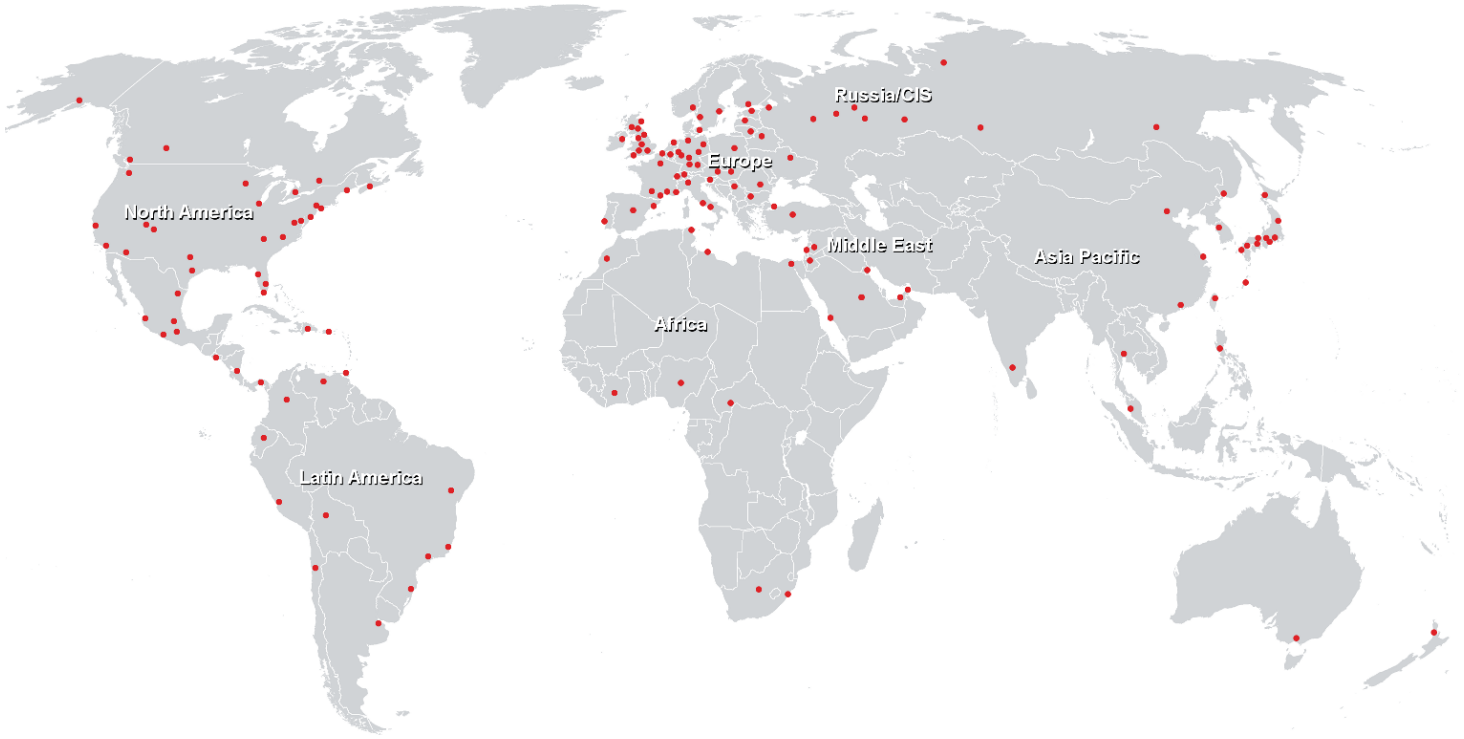
Prerequisites

Basic understanding of Google Cloud and LLMs.

Course Objectives

- Design multi-agent architectures and developer-first workflows.
- Evaluate CX agent performance.
- Implement deterministic logic.
- Create and maintain data stores that enhance CX agents.
- Deploy a CX agent to various digital channels.
- Leverage CX agent tools and connectors to integrate with various providers.
- Escalate to human agents.
- Apply industry best practices for a successful launch.
- Utilize Native Audio to configure natural voice-based interactions

Training Centres worldwide



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